Part 573 Safety Recall Report

Manufacturer Name: Jayco, Inc.
Submission Date: SEP 09, 2020
NHTSA Recall No.: 20V-547
Manufacturer Recall No.: 9903518

Manufacturer Information:
Manufacturer Name: Jayco, Inc.
Address: 903 South Main Street
PO Box 460 Middlebury IN 46540
Company phone: 800-283-8267

Population:
Number of potentially involved: 166
Estimated percentage with defect: 100%

Vehicle Information:
Vehicle 1: 2019-2020 Class C motor home Reatta, ReattaXL, Emark
Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES
Body Style:
Power Train: NR
Descriptive Information:
2019 Embark - K1NE0053-0063, NG0051-0056, NJ0051-0066
2020 Embark - L1NG0051-0055, NJ0051-0066, NK0051-0052
2019 Reatta - K1NE8051-8078, NG8052-8070, NJ8051-8065
2020 Reatta - L1NE8051-8053, NG8051-8053, NJ8051-8069, NJ8051
2020 Reatta XL - L1MC8051-8060, MG8051-8062, MJ8051-8064, MK8051-8052
Production Records noting use of the Firefly control center with defective G9 Circuit Board

Production Dates: JUL 11, 2018 - FEB 27, 2020
VIN Range 1: Begin: NR End: NR Not sequential

Description of Defect:
Description of the Defect: When the G9 control board in the 7" Electronic Coach Control System produced and distributed by Firefly Inc. is subject to a voltage load greater than 17 volts, components on the board may become damaged.

FMVSS 1: NR
FMVSS 2: NR

Description of the Safety Risk: Continuous conduction of the higher voltage through damaged circuit board components can result in a fire with personal injury and/or death.

The information contained in this report was submitted pursuant to 49 CFR §573
Description of the Cause: The voltage suppression devices on the control board were undersized for the application and possible voltages available in the field.

Identification of Any Warning that can Occur: No warning will occur. The jumpstarting of the vehicle with an incorrect sized battery charger or jump pack can result in the overloading and damage of the control board components. Owners will be advised to engage the battery disconnect switch in the event their motorhome requires to be jumped prior to the completion of the recall remedy.

Involved Components:

<table>
<thead>
<tr>
<th>Component Name 1</th>
<th>Vegatouch Command Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component Description</td>
<td>7” Electronic Coach Control System</td>
</tr>
<tr>
<td>Component Part Number</td>
<td>NR</td>
</tr>
</tbody>
</table>

Supplier Identification:

Component Manufacturer

<table>
<thead>
<tr>
<th>Name</th>
<th>Firefly Integrations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>1013 Elroy Drive</td>
</tr>
<tr>
<td></td>
<td>Middlebury INDIANA 46540</td>
</tr>
<tr>
<td>Country</td>
<td>United States</td>
</tr>
</tbody>
</table>

Chronology:

6-22-20 Incident reviewed at WIRC regarding 2020 Reatta motorhome involved in a fire on dealers lot - Fire report noted that the source appeared to be inside one of the exterior storage compartments-( unspecified) no other details available. Coordination commenced with Insurance Company to obtain the unit and bring back to Jayco for Inspection  8-11-20 unit inspected at Jayco by Engineers, Production leaders and Supplier- inspection confirmed the source of the fire was in the area of the G9 board of the Firefly Integrations electronic control center  8-17 CPAC reviewed details and elevated to SSC  9-3-20 SSC reviewed all details and agreed that a recall was required..

Description of Remedy:

| Description of Remedy Program | Jayco Dealers will add an additional circuit module to the existing component board to provide over-current protection - Free of charge |
How Remedy Component Differs from Recalled Component: NR

Identify How/When Recall Condition was Corrected in Production: NR

Recall Schedule:

- Description of Recall Schedule: Jayco will release recall upon availability of parts from supplier.
- Planned Dealer Notification Date: OCT 09, 2020 - OCT 09, 2020
- Planned Owner Notification Date: OCT 09, 2020 - OCT 09, 2020

* NR - Not Reported