

Part 573 Safety Recall Report

20V-542

Manufacturer Name : Pleasure Way Industries Ltd.

Submission Date : SEP 04, 2020

NHTSA Recall No. : 20V-542

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Pleasure Way Industries Ltd.

Address : 302 Portage Ave
Saskatoon, SK 00 S7J4C6

Company phone : 999

Population :

Number of potentially involved : 218

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2021 Pleasure-Way Tofino

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Pleasure-Way Tofino van motor homes manufactured with the Spyder controls G9 ECM. The G9 ECM had inadequate over voltage protection and cut off to handle voltages greater than 18 volts. Only the Tofino model received the G9 ECM. -218 Tofino Motor Homes are affected.

Production Dates : AUG 01, 2018 - AUG 17, 2020

VIN Range 1 : Begin : 3C6TRVAG5JE139567 **End :** 3C6TRVAG9KE559303 ☒ Not sequential

Description of Defect :

Description of the Defect : The Motor homes included in this recall were manufactured with the Spyder Control G9 ECM with inadequate over voltage and cut off relay. The G9 ECM can handle voltage up to 18 volts. Over voltage can damage components on the board which can result in thermal flammability.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If damaged components are allowed to conduct higher voltage , it could result in fire, which could result in property damage, injury or death.

Description of the Cause : The voltage suppression device were undersized for voltages that you see in the field.

Identification of Any Warning that can Occur : There are no warning signs. Jump starting the vehicle with the incorrect sized jump pack or battery charger can result in over load damage.

Involved Components :

Component Name 1 : G9 ECM

Component Description : Control Panel

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Spyder Controls Corp

Address : 7102 #10 52 nd street
Lacombe, AB FOREIGN STATES T4L1Y9

Country : Canada

Chronology :

There have been no Pleasure-Way Tofino motor homes that have had this issue. Spyder Controls contacted Pleasure-Way Industry Ltd. to inform them of the potential recall.

Description of Remedy :

Description of Remedy Program : Spyder Controls Corp. is: designing, manufacturing and installing an over voltage protection device that cuts off voltage to the G9 ECM. This device will be installed between the battery input and the G9 ECM. A web page will be set up for shipping of the parts.

Reimbursement will be through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : The remedy to the G9 ECM will include an additional over voltage protection device placed between the G9 ECM and the battery input.

Identify How/When Recall Condition was Corrected in Production : Pleasure-Way changed from the G9 ECM to the G12 ECM as a mid-year 2021 production change on August 17, 2020. This was before this recall was known.

Recall Schedule :

Description of Recall Schedule : Pleasure-Way Industris Ltd. in cooperation with Spyder controls Corp will notify Dealers and owners of the Tofino motor homes by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures..

Planned Dealer Notification Date : SEP 21, 2020 - OCT 02, 2020

Planned Owner Notification Date : SEP 21, 2020 - OCT 02, 2020

* NR - Not Reported