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**SAFETY ADVISORY 20-386**

**Safety Recall:**

Keystone , Title  
Dealer , Dealer Number  
ballt@keystonerv.com

**US: 20V-541**  
**CAN: NA**

Dear Keystone

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020-2021 Yukon Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for This Recall***

It has been decided that the vehicles in the recall population have an egress window installed in the bedroom and did not have the correct crank handle installed. If an emergency situation arises the emergency exit may be difficult to open as the current black round knob may impede the ability to open the window, which could result in an increased risk of personal injury. The remedy is to remove the existing black round knob and replace it with a narrow crank handle. The vehicles included in the recall are:

**Models Included:** 2020 - 2021 Yukon 299ML, 400RL, 410RD  
**Serial Number Ranges:** 2020 LZ980000 - LZ980002  
2021 MZ980000 - MZ980130

***VINs in Your Inventory***

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 20-386.

***Advisory Instructions***

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 20-386](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada

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