



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 14, 2020

Mr. Garrett Carolus
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NEF-150KL
20V-541

Subject: Bedroom Window Does Not Have Proper Crank Handle

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUTCHMEN/YUKON/2020-2021

Mfr's Report Date: September 4, 2020

NHTSA Campaign Number: 20V-541

Components:

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

Potential Number of Units Affected: 130

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2020-2021 Dutchmen Yukon 399ML, 400RL and 410RD recreational trailers. The bedroom egress window has a black round knob installed rather than a narrow crank handle.

Consequence:

Without the narrow crank handle, the emergency exit may be difficult to open, impeding the ability to open the window and resulting in an increased risk of injury in the event of an emergency.

Remedy:

Keystone will notify owners, and dealers will remove the existing black round knob and replace it with a narrow crank handle, free of charge. The recall is expected to begin October 19, 2020. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 20-386.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA has reviewed and approved Keystone's proposed owner letter for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement