

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

**NHTSA RECALL: 20V540**  
**FR ID: 40-1225**

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERTNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

09/21/2020

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized products are contained in this section–*

Forest River – Office of Corporate Compliance (“OCC”) has decided that a safety defect exists in certain 2021 Berkshire models BEA40C-380, BEA40E-380, BEA45A-450 and BEA45CA-450 motorhomes. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is July 13, 2020 through August 21, 2020.

### **DEFECT/NONCOMPLIANCE:**

During installation of the new 3000W inverter, production used the incorrect wiring size. The 3000W inverter allows too much current to be applied to the 10-gauge Romex wire.

### **EVALUATION OF RISK:**

The overload of current to the 10-gauge Romex wire may cause a fire, leading to personal injury and property damage.

### **SERVICE PROCEDURE:**

Dealership Service Department Service procedures for addressing replacing the 3000W inverter can be found on Dealer Connect.

### **WHAT IS THE PART NUMBER OF THE REMEDY KIT?**

F100219101

### **PARTS AND RETURN:**

Part return and pictures are required for the remedy after installation. Part return and pictures of the remedy are a condition of payment and must be provided with a claim against the repair code.

### **DEALER REPAIR CODES: Dealer Connect**

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
20V540	N/A	RC-097-01-00-003693	PERFORM REMEDY AS PER INSTRUCTIONS	2.0 hrs.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 522-1368

## IMPORTANT SAFETY RECALL

The Recall shall be considered the utmost priority to remedy the Berkshire models BEA40C-380, BEA40E-380, BEA45A-450 and BEA45CA-450 in question. **The retail consumer shall not be charged** any amount of monies for remedy to their Berkshire models BEA40C-380, BEA40E-380, BEA45A-450 and BEA45CA-450 listed under this Recall.

If your dealership has already performed the remedy to Berkshire models BEA40C-380, BEA40E-380, BEA45A-450 and BEA45CA-450, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty Berkshire models BEA40C-380, BEA40E-380, BEA45A-450 and BEA45CA-450 in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

### Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
*Cherie Schmucker*  
Forest River, Inc.  
Office Manager  
Office of Corporate Compliance