OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-533

Manufacturer Name: Volkswagen Group of America, Inc.

NHTSA Recall No.: 20V-533
Manufacturer Recall No.: 69AY



Manufacturer Information:

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326

Company phone: 1-800-893-5298

Population:

Number of potentially involved: 1,829 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2020-2020 Volkswagen Passat

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : NR

Descriptive Information: Vehicles included in this recall may have been built with an airbag which may not be

compliant with FMVSS208 requirements.

Vehicles not included in this recall have been built with an airbag that meets

FMVSS208 requirements. Passat vehicle count: 1829

Production Dates: NOV 14, 2019 - FEB 11, 2020

VIN Range 1: Begin: 1VWCA7A34LC003320 End: 1VWWA7A36LC011304 ✓ Not sequential

Description of Noncompliance:

Description of the The passenger frontal airbag may not have been folded properly during airbag

Noncompliance: production.

FMVSS 1: 208 - Occupant crash protection

FMVSS 2: NR

Description of the Safety Risk: There is a potential that, in a crash with airbag deployment, the passenger

airbag may deploy too forcefully, increasing the risk of injury.

Non-conformity with FMVSS208 (S22.4.2.4) - Force limit exceeded during out

of position occupant test.

Due to deployment forces beyond the allowable limits, there is an increased risk of occupant injury or death if the passenger airbag deploys with a small

child standing on the passenger floor directly in front of the airbag.

Description of the Cause: Certain parts were manufactured by the supplier using a specific machine

(Folding Table) that resulted in incorrect folding of the airbag inside of the passenger airbag module. This incorrect folding may cause the out of position deployment forces to be higher than specified.

Identification of Any Warning NONE that can Occur:

Involved Components:

Component Name 1: Passenger Side Front Airbag Component Description: Passenger Side Front Airbag

Component Part Number: 561.880.204.D

Supplier Identification:

Component Manufacturer

Name: Autoliv B.V. & Co.KG Address: Theodor-Heuss-Str. 2

Dachau FOREIGN STATES 85221

Country: Germany

Chronology:

November 20, 2019: Autoliv informed the VWAG that an unapproved folding table was implemented in production. VW instructed Autoliv not to ship parts made using the unapproved folding table to VW factory in Chattanooga.

November 20, 2019 - January 24, 2020: Autoliv continued shipping parts made using the unapproved folding table to VW factory in Chattanooga.

January 30, 2020: All parts made using the unapproved folding table were blocked by the VW factory in Chattanooga.

January - June 2020: Testing and analysis of parts made using the unapproved folding table were performed by VW factory in Chattanooga to determine whether they were compliant and identify potentially affected population.

August 20, 2020: Topic presented to VW pre-Product Safety Committee.

August 26, 2020: Topic presented to VW Product Safety Committee where a recall was decided.

Description of Remedy:

Description of Remedy Program: The passenger frontal airbag will be replaced at no cost to customers.

Volkswagen will not offer a reimbursement plan under this recall because

the affected vehicles are still within the factory warranty period.

How Remedy Component Differs "Passenger Side Front Airbag with Part Number: 561.880.204.D

from Recalled Component: Remedy component complies with FMVSS208."

Identify How/When Recall Condition Parts from not approved folding machine were identified and blocked in

was Corrected in Production: the warehouse January 30, 2020.

Recall Schedule:

Description of Recall Schedule: Dealers/owners: on or before 10/30/2020

Planned Dealer Notification Date : OCT 30, 2020 - OCT 30, 2020 Planned Owner Notification Date : OCT 30, 2020 - OCT 30, 2020

* NR - Not Reported