



SIB 63 04 20

2020-09-03

RECALL 20V-528: HEADLAMP (SCENIC-LIGHT) LENS

This Service Information Bulletin (Revision #1) replaces SI B63 04 20 **dated August 2020**.

What's New (Specific text highlighted):

- Complete bulletin content

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date
F95	X5 M Sports Activity Vehicle	July 27, 2020 – August 3, 2020
F96	X6 M Sports Activity Coupe	July 25, 2020 – August 3, 2020
G05	X5 Sports Activity Vehicle	July 25, 2020 – August 3, 2020
G06	X6 Sports Activity Coupe	July 25, 2020 – August 3, 2020
G07	X7 Sports Activity Vehicle	July 28, 2020 – August 3, 2020

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 26, 2020) on a small number of Model Year 2020-2021 BMW vehicles that were produced between July 25, 2020 and August 3, 2020.

The left and/or right headlamp may contain a specific version of the “scenic-light” lens which allows for blue light to illuminate. This lens may not meet a Federal requirement, because the blue light is outside of the allowable light color spectrum.

The Recall Notice and Q&A have been attached for further information.

CAUSE

The incorrect headlight(s) may have been installed during production.

CORRECTION

Inspect the headlights and replace if necessary.

Note: Most vehicles will NOT fail the inspection listed in the Procedure. If a blue light is found during the inspection, it is recommended to closely re-inspect in dark conditions to be absolutely sure headlight replacement is necessary. **ALL headlights replaced WILL be inspected for the presence of blue lights during the Parts Return process.**

PROCEDURE

In the following procedure, the color of light emitted from the “scenic light” on the “X shaped finisher” inside the headlight will be inspected. The color of the plastic finisher is NOT being inspected and WILL be blue (which indicates a laser light); this is OK.

1. Adjust the headlight switch so that only the parking lights (halos) are set to “on”. Ensure the headlights are turned OFF. Inspection will not be possible with the headlights on.
2. Inspect the color of the light emitted from the X shaped finisher within the headlight. The photo below shows an example of a vehicle with one blue light on the passenger side (NOT OK) and one white light on the driver side (OK).



3. Are BOTH headlights emitting a white light?

Yes: No correction is needed

No: Replace whichever headlight is emitting the blue light following the applicable repair instructions within ISTA for the model of vehicle being repaired.

Notes for inspection-

- The light can, at times, be difficult to inspect depending on lighting conditions within the workshop. A dark area will make inspection easier.
- Do not attempt to inspect the light with the headlights on, as it will make inspection impossible. Only parking lights should be illuminated during inspection.

- A visual inspection without powering the vehicle is IMPOSSIBLE. The lens is not visible. The vehicle MUST be turned on and set to have the parking lights on only.

The photo below showing a white (OK) scenic light inspected in dark conditions.



PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
63 11 7 933 343	Headlight, laser light, left (G05, G06, F95, F96)	1 if necessary
63 11 7 933 344	Headlight, laser light, right (G05 G06, F95, F96)	1 if necessary
60 11 7 489 213	Plug	1 if necessary
63 11 9 852 959	Headlight, laser light, left (G07)	1 if necessary
63 11 9 852 960	Headlight, laser light, right (G07)	1 if necessary
60 11 7 489 213	Plug	1 if necessary

Additionally, other small parts that are not specified above, such as one-time use screws, nuts and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above that apply:

Defect Code:	0063720100
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop-

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 890	Check the staging light lenses in both headlights (no repair is necessary)	3 FRU
Or:			
# 2	00 69 891	Check and replace left headlight housing (laser) (Includes adjusting the headlights)	23 FRU (G07); 24 FRU (F95/G05); 26 FRU (F96/G06)
Or:			
# 3	00 69 892	Check and replace right headlight housing (laser) (Includes adjusting the headlights)	23 FRU (G07); 24 FRU (F95/G05); 26 FRU (F96/G06)
Or:			
# 4	00 69 893	Check and replace left and right headlight housings (laser) (Includes adjusting the headlights)	31 FRU (G07); 32 FRU (F95/G05); 34 FRU (F96/G06)

Or:

The vehicle arrives at your center and this Recall shows open (No other main work will be performed or claimed during this workshop visit)-

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 5	00 69 337	Check the staging light lenses in both headlights (no repair is necessary)	5 FRU
Or:			
# 6	00 69 338	Check and replace left headlight housing (laser) (Includes adjusting the headlights)	24 FRU (G07); 25 FRU (F95/G05); 27 FRU (F96/G06)
Or:			
# 7	00 69 339	Check and replace right headlight housing (laser) (Includes adjusting the headlights)	24 FRU (G07) 25 FRU (F95/G05); 27 FRU (F96/G06)

Or:			
# 8	00 69 340	Check and replace left and right headlight housings (laser) (Includes adjusting the headlights)	33 FRU (G07); 34 FRU (F95/G05); 36 FRU (F96/G06)

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B63 04 20 WP 1), unless otherwise required by State law.

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

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Supporting Materials

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[picture_as_pdf B630420_2020-BMW-MY2020-2021-F95-96-G05-06-07-HeadlampLens-FAQ-\(26Aug2020\).pdf](#)

[picture_as_pdf B630420 Recall Notice.pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-528: Headlamp (Scenic-Light) Lens – B63 04 20

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 26, 2020) on a small number of Model Year 2020-2021 BMW vehicles that were produced between July 25, 2020 and August 3, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
20V-528
Headlamp (Scenic-Light) Lens
Model Year 2020-2021
BMW SAVs (X5, X5M, X6, X6M, X7)
Issue Date: 08/26/2020
Last Update: 08/26/2020

Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?

A small number of Model Year 2020-2021 BMW SAVs (X5, X5M, X6, X6M, X7) in the US, produced between July 2020 and August 2020, are potentially affected.

Q2. What is the specific issue?

The left and/or right headlamp may contain a specific version of the “scenic-light” lens which allows for blue light to illuminate. This lens may not meet a Federal requirement.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Headlamps on other models do not contain this specific version of the scenic-light lens.

Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter from BMW advising you of this recall, you should make an appointment to have this important Non-Compliance Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Non-Compliance Recall?

Letters will be mailed to owners in late October via First Class mail advising them of this Non-Compliance Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be remedied?

The headlamps will be inspected and, if necessary, replaced for free and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Non-Compliance Recall performed. For the latest updates to this Non-Compliance Recall, please visit www.bmwusa.com/recall.