

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 20V-xxx: Headlamp (Scenic-Light) Lens
Date: Wednesday, August 26, 2020 1:51:47 PM

Publish Date: August 26, 2020
From: Technical Service
Expiration Date: September 09, 2020

DCSnet Message
Urgent



Subject: BMW Recall 20V-xxx: Headlamp (Scenic-Light) Lens

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 26, 2020) on a small number of Model Year 2020-2021 BMW vehicles that were produced between July 25, 2020 and August 3, 2020.

Please see attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [B630420_Recall_Notice\[8210aa84\].pdf](#) 
 [B630420\[8210aa83\].pdf](#) 
 [B630420_2020-BMW-MY2020-2021-F95-96-G05-06-07-HeadlampLens-FAQ-\(26Aug2020\)\[8210aa82\].pdf](#) 
 [B630420_Recall_Notice\[8210aa84\].pdf](#) 
 [B630420\[8210aa83\].pdf](#) 
 [B630420_2020-BMW-MY2020-2021-F95-96-G05-06-07-HeadlampLens-FAQ-\(26Aug2020\)\[8210aa82\].pdf](#) 

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel





SIB 63 04 20

2020-08-26

RECALL 20V-XXX: HEADLAMP (SCENIC-LIGHT) LENS

MODEL

E-Series	Model Description	Production Date
F95	X5 M Sports Activity Vehicle	July 27, 2020 – August 3, 2020
F96	X6 M Sports Activity Coupe	July 25, 2020 – August 3, 2020
G05	X5 Sports Activity Vehicle	July 25, 2020 – August 3, 2020
G06	X6 Sports Activity Coupe	July 25, 2020 – August 3, 2020
G07	X7 Sports Activity Vehicle	July 28, 2020 – August 3, 2020

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 26, 2020) on a small number of Model Year 2020-2021 BMW vehicles that were produced between July 25, 2020 and August 3, 2020.

The left and/or right headlamp may contain a specific version of the “scenic-light” lens which allows for blue light to illuminate. This lens may not meet a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

QUESTIONS REGARDING THIS BULLETIN

Technical inquires	Submit feedback at the top of this bulletin
Warranty inquires	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

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Supporting Materials

[picture_as_pdf B630420 Recall Notice.pdf](#)

[picture_as_pdf B630420_2020-BMW-MY2020-2021-F95-96-G05-06-07-HeadlampLens-FAQ-\(26Aug2020\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Headlamp (Scenic-Light) Lens – B63 04 20

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 26, 2020) on a small number of Model Year 2020-2021 BMW vehicles that were produced between July 25, 2020 and August 3, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
20V-xyz
Headlamp (Scenic-Light) Lens
Model Year 2020-2021
BMW SAVs (X5, X5M, X6, X6M, X7)
Issue Date: 08/26/2020
Last Update: 08/26/2020

Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?

A small number of Model Year 2020-2021 BMW SAVs (X5, X5M, X6, X6M, X7) in the US, produced between July 2020 and August 2020, are potentially affected.

Q2. What is the specific issue?

The left and/or right headlamp may contain a specific version of the “scenic-light” lens which allows for blue light to illuminate. This lens may not meet a Federal requirement.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Headlamps on other models do not contain this specific version of the scenic-light lens.

Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter from BMW advising you of this recall, you should make an appointment to have this important Non-Compliance Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Non-Compliance Recall?

Letters will be mailed to owners in late October via First Class mail advising them of this Non-Compliance Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be remedied?

The headlamps will be inspected and, if necessary, replaced for free and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Non-Compliance Recall performed. For the latest updates to this Non-Compliance Recall, please visit www.bmwusa.com/recall.