



1807 FM 2352  
Sumner, TX 75486  
(903) 785-6879  
(903) 785-6898  
[www.pjtrailers.com](http://www.pjtrailers.com)

## IMPORTANT SAFETY RECALL

This notice applies to your motor vehicle equipment,  
Serial Number 4P5DE16 [REDACTED]

Date: October 2, 2020

Safety Recall Number: 20V522

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PJ Trailers Manufacturing, Inc. (PJ Trailers), has decided that a defect, which relates to motor vehicle safety, exists in the certain 2020-2021 PJ Trailers Model DE Dump Trailers. During the normal operation of the dump trailer, when lowering the dump box, the secondary hydraulic relief pressure is set at 1,500 psi. When the dump box is in the fully lowered position, if the consumer continues to engage the hydraulic system, the remaining stroke of the cylinder pulls the box into the frame of the trailer, which can cause the attachment bolts of the hydraulic cylinder to fail. If the hydraulic cylinder attachment bolts fail and go undetected, the hydraulic cylinder can become separated from the lifting assembly. Should the hydraulic cylinder separate from the lifting assembly, the next time the cylinder is used, it could result in the failure of the box to raise or the sudden drop of the box as it is being raised. A failure of the hydraulic cylinder attachment bolts could result in accidental damage to include personal injury, death and/or property damage.

Your trailer has been identified as included in this recall. You are advised **not to use the trailer for any purpose and to immediately contact PJ Trailers to schedule the required repair.** Please contact **PJ Trailers Warranty** at **888-330-8106** or **[recall@pjtrailers.com](mailto:recall@pjtrailers.com)** **immediately** to schedule a repair.

The defect will be remedied by your authorized PJ Trailers dealer or representative, who will replace the hydraulic power unit and hydraulic cylinder attachment bolts. The work will take about 2 hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary hydraulic cylinder and hydraulic cylinder attachment bolt repair, **which will be performed at no charge to you**, please do the following:

Call PJ Trailers Manufacturing, Inc. **toll free at 888-330-8106** or contact via email at **[recall@pjtrailers.com](mailto:recall@pjtrailers.com)** for the location of your closest PJ Trailers dealer, or authorized representative, who will perform the repair. You should call the same number if you



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have any problem obtaining the needed repair. **DO NOT USE THE TRAILER FOR ANY PURPOSE.**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact PJ Trailers at **888-330-8106** or by email to [recall@pjtrailers.com](mailto:recall@pjtrailers.com).

Upon completion of the necessary repair, the dealer or PJ Trailers authorized representative will notify PJ Trailers Manufacturing, Inc. that your trailer has been repaired.

If you no longer own the subject trailer, please provide PJ Trailers with the new owner's information (if known), either by mail to the address listed above, by email to [recall@pjtrailers.com](mailto:recall@pjtrailers.com) or by fax to (903) 785-6898. If the new owner information is unknown, simply notify PJ Trailers that you no longer own the subject trailer.

If you believe that PJ Trailers Manufacturing, Inc. has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

or call the toll-free Vehicle  
Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153); or go to  
[http:// www.safercar.gov](http://www.safercar.gov)

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,  
PJ Trailers Manufacturing, Inc.



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**SAFETY RECALL NO. 20V522**

2020 – 2021 PJ Trailers Model DE Dump Trailers

**Replacement of Hydraulic Power Unit and Hydraulic Cylinder Attachment Bolts**

This form should be presented to the PJ trailers authorized Dealer or representative to whom you are directed when you contact **PJ Trailers Warranty at 888-330-8106 or [recall@pjtrailers.com](mailto:recall@pjtrailers.com)**.

If you no longer own this trailer, please provide the new owner information (if known) below and return the form to PJ Trailers.

Upon completion of the necessary hydraulic cylinder and hydraulic cylinder attachment bolt replacement, the authorized Dealer must return this form to the address below by (903) 785-6898, or via email to [recall@pjtrailers.com](mailto:recall@pjtrailers.com) or by mail to:

PJ Trailers Manufacturing, Inc.  
 ATTN: Recall Office  
 1807 FM 2352  
 Sumner, Texas 75486

Please include the following information:

<b>VIN</b>	4P5DE16 [REDACTED]
<b>Date Repair Completed</b>	

Name, address and telephone number of person bringing trailer in for repair:

<b>Name</b>				
<b>Address</b>				
<b>City</b>		<b>State</b>		<b>Zip</b>
<b>Phone</b>				
<b>Email</b>				

Name, address and telephone number of *new owner* of trailer (if known or different):

<b>Name</b>				
<b>Address</b>				
<b>City</b>		<b>State</b>		<b>Zip</b>
<b>Phone</b>				
<b>Email</b>				