

NOTIFICATION OF NON-COMPLIANCE RECALL  
N486 (NHTSA 20V-517)



NAS20.09.003 | RECALL

USA

AFTERSALES BULLETIN

SEPTEMBER 10, 2020

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2020 model year Land Rover Range Rover Evoque vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.***

***United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.***

***This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

### **DESCRIPTION OF DEFECT**

An issue has been identified on certain 2020 model year Land Rover Range Rover Evoque vehicles within the listed Affected Vehicle Range where the Tire Pressure Monitoring System pressure has not been set correctly in the instrument cluster. The set instrument cluster stored pressures are used by the Tire Pressure Monitoring System to determine pressure thresholds against which Tire Pressure Monitoring System warning system activation should occur. The Tire Pressure Monitoring System will not illuminate the warning telltale at the correct pressure when the tire pressure is 25% below the manufacturer's recommended cold inflation pressure as stated on the Tire Placard. The Tire Pressure Monitoring System set pressure on the instrument cluster does not correspond with the correct information on the Tire Placard.

Vehicles in this condition will not meet the requirements of Federal Motor Vehicle Safety Standards (FMVSS) 138 Tire Pressure Monitoring System.

### **AFFECTED VEHICLE RANGE**

New Range Rover Evoque (LZ; with 18" wheels)

Model Year: ..... 2020

VIN: ..... SALZJ2FX3LH071163-SALZJ2FX6LH103507

A total of 1,285 vehicles are potentially involved in the USA and Federalized Territories. Visit the British Brands Sales Suite (BBSS) website for a list of affected new vehicles at your retailer.

### **EFFECT ON VEHICLE OPERATION**

Operating a vehicle with tires at low inflation pressures can contribute to separation of the tire tread. If the tread separates from the tire, the driver can lose control of the vehicle, possibly resulting in a crash.

### **SERVICE PROGRAM / REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized Land Rover retailer to update the Tire Pressure Monitor Module (TPM) software to the latest level.

There will be no charge to owners for this action.

Jaguar Land Rover North America, LLC  
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Mahwah, NJ 07495

**OWNER NOTIFICATION**

Owner notification is expected to occur on or before the week of October 12, 2020.

**ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized. This is currently expected to be available by September 18, 2020.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.