



New Safety Recall Advanced Communication – W57

FCA US LLC (FCA US) has announced a safety recall on certain 2019 and 2020 Model Year (DD) Ram 3500 Cab Chassis and (DP) 4500/5500 Cab Chassis vehicles equipped with a Cummins 6.7L high output engine.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with engine calibration software that does not provide adequate engine warm up protection. Inadequate warmup protection can cause a lack of oil film on the main bearings while the engine is reaching operating temperature, resulting in engine damage and potential connecting rod failure, which may puncture the engine block, and result in oil contacting a competent ignition source and vehicle fire may occur. A vehicle fire may increase the risk of injury or occupants and persons outside the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram the Powertrain Control Module. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC