OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-507

Manufacturer Name: Nissan North America, Inc.

Submission Date: AUG 26, 2020 NHTSA Recall No.: 20V-507 Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Nissan North America, Inc.

Address: P. O. BOX 685001

Franklin TN 37068-5009

Company phone: 800-647-7261

Population:

Number of potentially involved : 5,520 Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2020-2020 Nissan Sentra

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: Based on production records, the head lamp aiming issue only affects the right-hand

head lamp on Model Year 2020 Nissan Sentra vehicles equipped with LED (Light-Emitting Diode) head lamps. The left-hand side LED head lamp meets FMVSS 108

requirements.

The subject right-hand LED headlamps are specific to Sentra vehicles produced at the

Agualscalientes plant and this issue affects no other Nissan or Infiniti vehicles.

Production Dates: NOV 26, 2019 - MAR 24, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Noncompliance:

Description of the In affected lamps, the supplier did not apply the correct aiming logic when

Noncompliance: setting the head lamp aim parameters. As a result, the right-hand LED

headlamp aim may be misaligned resulting in a vertical gradient value below 0.13. In this condition, the aiming performance does not meet the minimum specification defined in \$10.18.9.1.2 of FMVSS No. 108; Lamps, reflective

devices, and associated equipment.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: Headlamps that are not aimed properly can result in insufficient illumination

of the road while driving, which may increase the risk of a crash while driving

at night.

Description of the Cause: NR

The information contained in this report was submitted pursuant to 49 CFR §573

Identification of Any Warning No preceding warning occurs. that can Occur:

Involved Components:

Component Name 1: LED Head Lamp

Component Description: Right-Hand (RH) Head Lamp

Component Part Number: 26010-6LB5A

Supplier Identification:

Component Manufacturer

Name: ICHIKOH INDUSTRIES., LTD.

Address: 80 Itado

Isehara-shi Kanagawa-ken FOREIGN STATES 259-1192

Country: Japan

Chronology:

In May 2020, during a Federal Motor Vehicle Safety Standard (FMVSS) audit at the supplier, an issue with the right-hand LED head lamp was discovered. The supplier notified Nissan on May 4, 2020 of the potential noncompliance and began an investigation into the issue to determine root cause.

June 2020 through July 2020 – During the manufacturing process review, the supplier discovered that the correct aiming logic was not applied when setting the right-hand LED head lamp aim parameters. Additionally, an audit of the supplier's documentation revealed that the control plan review only occurred every six (6) months, allowing the incorrect specification to go undetected.

August 2020 – The supplier reviewed its production records to determine whether the subject LED head lamp assemblies could have been supplied to Nissan. Upon confirming that this was indeed the case, Nissan reviewed its records and determined that certain Nissan Sentra may contain the subject LED head lamp.

August 19, 2020 – Upon confirming that the aiming issue affected compliance with FMVSS No. 108, Nissan made a noncompliance determination.

Description of Remedy:

Description of Remedy Program: Dealers will replace the right-hand LED headlamps to remedy this

condition.

We will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification

remedy as the subject vehicles are under warranty.

How Remedy Component Differs The remedy component contains the correct vertical gradient value that

from Recalled Component: complies with FMVSS 108.

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Nissan will notify all owners of potentially affected vehicles on October 5,

2020. Dealers will be notified on August 27, 2020.

Planned Dealer Notification Date : AUG 27, 2020 - NR Planned Owner Notification Date : OCT 05, 2020 - NR

* NR - Not Reported