



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 27, 2020

Ms. Hanah Klodzinski  
Recall Compliance Coordinator  
Thor Motor Coach  
PO Box 1486  
Elkhart , IN 46515

NEF-150KL  
20V-498

**Subject:** Electronic Control Center Circuit Board may Short

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/HURRICANE/2019-2021  
THOR/WINDSPORT/2019-2021

**Mfr's Report Date:** August 21, 2020

**NHTSA Campaign Number:** 20V-498

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 2,061

**Problem Description:**

Thor Motor Coach (Thor) is recalling certain 2019-2021 Hurricane and Windsport motorhomes, models 27B, 29M, 32T, 33X, 34J, 34R and 35M. The electronic control center circuit board may be damaged from voltages over 17 volts or a reverse polarity situation.

**Consequence:**

A damaged circuit board could increase the risk of a fire.

**Remedy:**

Thor will notify owners, and dealers will add an additional circuit module to the existing component board to provide reverse polarity and over-current protection, free of charge. The recall is expected to begin October 20, 2020. Owners may contact Thor customer service at 1-877-855-2867. Thor's number for this recall is RC000203.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement