



## SIB 71 01 20 RECALL 20V-495 REPLACE VEHICLE LABELS

2020-08-26

### MODEL

E-Series	Model Description	Production Date
K50	R 1250 GS	before July 10 <sup>th</sup> , 2020
K51	R 1250 GS Adventure	before July 10 <sup>th</sup> , 2020
K52	R 1250 RT	before July 10 <sup>th</sup> , 2020
K53	R 1250 R	before July 10 <sup>th</sup> , 2020
K54	R 1250 RS	before July 10 <sup>th</sup> , 2020

The affected vehicles have been marked with campaign number 0000710800.

In order to determine if a specific vehicle is affected by this campaign it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

### SITUATION

The VIN, Noise Emission and Tire Pressure labels may not be correctly bonded to the frame and could become partially loose or lift. The legally required durability and legibility of the labels can therefore not be ensured for the service life of the vehicle.

Customers will be notified by BMW Motorrad USA via First Class mail advising them of this recall. Customers will be asked to schedule an appointment with an authorized BMW Motorrad dealer to have the inspection performed. In the case of vehicles that have not yet been delivered, the Technical Campaign must be carried out **before delivery** to the customers. Vehicles have been marked with a delivery stop.

### CORRECTION

The VIN Label, Noise Emission Label and Tire Pressure label must be replaced.

### PROCEDURE

In order to ensure the correct bond, the newly glued labels must be pressed onto the frame in a form-fitting manner for at least 4 hours. Please carefully follow the included repair instructions "00 60 345 Replace signs".

**For vehicles in your inventory:** Labels for vehicles in your inventory are being mailed directly to your dealership via FedEx with a copy of this bulletin and repair instructions.

**For vehicles in service:** Labels for vehicles that are in service (retailed) will not be provided directly to your dealership and must be ordered by the dealer performing the repair. The selling dealer will be notified of these VIN's by email. In a small amount of cases, the servicing dealer may be different, therefore please do not order labels unless you have confirmed with the customer your dealership will repair the vehicle. These labels are printed on demand in Berlin so please plan the customer appointment accordingly. When ordering replacement labels, reference campaign 00 00 71 08 00.

### PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Part Number	Description	Quantity
see EPC	VIN Label	1
see EPC	Noise Emissions Label	1
see EPC	Tire Pressure Label	1

## **WARRANTY INFORMATION**

Covered under the terms of the BMW Motorcycle New Vehicle Limited Warranty.

<b>Defect Code:</b>	<b>0000710800</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 60 345	7 FRU	Replace signs
+00 60 724	6 FRU	Replace signs

Labor operation code 00 60 345 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 60 724 instead.

## **NHTSA STATEMENT**

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any Certified Pre-Owned or used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

## **QUESTIONS REGARDING THIS BULLETIN**

Technical inquires	Please contact the Motorrad Technical Support Group
Warranty inquires	Submit an IDS ticket to the Warranty Department
Parts inquires	Submit an IDS ticket to the Motorrad Parts Department

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Supporting Materials

[picture\\_as\\_pdf RM\\_0060345\\_0000710800\\_EN.pdf](#)

00 60 345 **Replace signs**

1

► **Remove type plate / signs**

**Prerequisite**

Instruction applies analogously to type plate and signs


- Pull off sign starting at one corner.
- If the building space allows it to heat the sign, do not overheat other components!
- Remove remnants of the old sign **completely**.
- Use plastic tools to prevent paint damage



2

► **Clean bonding surface for sign.**

- Remove remnants of the old sign completely.
- Roughen bonding surface with abrasive fleece.
  - microfine/grain 1000
- Clean bonding surface with isopropanol observing a sufficient air drying time of at least 1 minute.

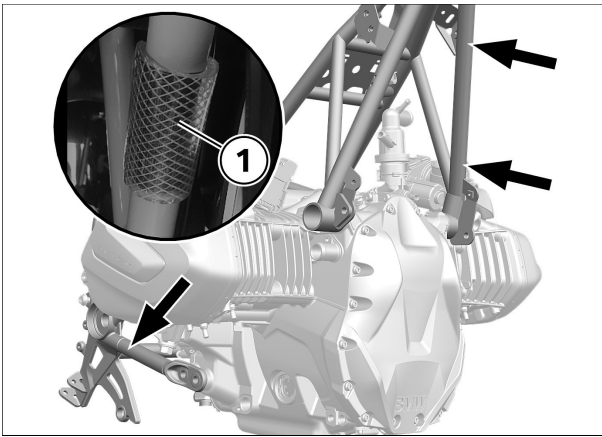
 <b>Cleaner</b>	
Solvent cleaner R2, Cleaning agent and installation aids containing isopropanol	83 19 0 417 324



3

► **Bond sign**

- Prepare hose section, which serves for later attachment of the sign.
  - Clear compressed air fabric hose, 16 mm inner / 24 mm outer diameter.
  - Length approx. 8 cm, analogue to longest sign.
- Pull off backing film.
- Align sign on frame tube and glue on.
  - Positioning analogue to the old sign.
- Glue on sign completely, slide air bubbles out to the edge.



- Fix sign (**arrow**) with the hose section (**1**).
- Leave hose section fixed on the frame for **at least 4 hours**, then remove.

## 4

### ► Final check of work performed

- Check the following:
  - The work as performed achieved the intended purpose.
  - All reservoirs and containers have been filled and all fluids and lubricants are at their correct levels.
  - All threaded fasteners released beforehand have been correctly retightened.
  - The fuel system is free of leaks.
  - The lights and signalling equipment are fully operational and the vehicle is roadworthy.
  - The brake pads of the front and rear brakes are bedded against the brake discs.

### ▷ Function test, engine start suppression

#### Check

- Set kill switch to centred position.
- Select neutral.
  - » Neutral telltale light "N" lights up.
- Select a gear.
  - » Neutral indicator light "N" goes out.
- Press the starter button.
  - » Starter does **not** operate.
- Extend the side stand.
- Pull the clutch lever.
- Press the starter button.
  - » Starter does **not** operate.
- Retract the side stand.
- Press the starter button without releasing the clutch lever.
  - » Starter operates.

#### Result

Not all test steps completed successfully.

**Measure**

- Check the appropriate parts with the BMW Motorrad diagnostic system.

