



1541 Reynolds Road Charlotte, MI 48813 | 517.543.6400

January 13, 2021

IMPORTANT SAFETY RECALL – 20V-492

This notice applies to the vehicle identification number below.

4S9ADE [REDACTED]

Charlestown-Oregon Twp Fire Prot Dist
PO Box 373
Charlestown IN 47111

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in a model year 2018 Gladiator model emergency response chassis cab.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Vehicles included in this recall have All-In-One Stop/Tail/Turn/Reverse LED lamps that are being recalled by their manufacturer, Code 3. According to the lamp manufacturer, the subject lamps exceed the maximum permissible candela levels specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 108 at certain test points. The increased photometric intensity does not comply with the requirements of FMVSS 108 and may adversely affect the vision of following drivers, which could lead to a crash.

Corrective Action:

Code 3 is providing a filter kit (Part No. CZ0199) to be installed. The kit will ensure that the lamps perform within the permissible photometric intensity ranges. The Owner of the vehicle can install the filter kit or can contact their Spartan Fire Dealer and a technician will install the filter kit for them. There is no cost to the vehicle owner for the recall remedy.

Labor Time:

Estimated time for the remedy is 0.5 hours.

What You Should Do:

Please contact Code 3 at (314) 426-2700 or c3_orders@code3esg.com to obtain a filter kit (Part No. CZ0199).

If you need further assistance with this notification, contact your local dealer to have the work performed. If you cannot locate a dealer, call Spartan at 1-800-867-6478 to locate your nearest dealer. Steps will be taken to ensure the recall is performed at the nearest dealer.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1-800-867-6478.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-800-867-4678. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Fire, LLC