

Part 573 Safety Recall Report

20V-488

Manufacturer Name : Forest River, Inc.

Submission Date : SEP 09, 2020

NHTSA Recall No. : 20V-488

Manufacturer Recall No. : 51-1203



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,108

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2020 Forest River Inc. Berkshire BE34QS-340, BE38A-340, BE40A-380, BE40B-380, BE40BH-380, BE40C-380, BE43B-450, BE43C-450, BEA34QS-360, BEA37A-380, BEA38A-360, BEA39A-360, BEA39B-360, BEA40B-380, BEA40BH-380, BEA40C-380, BEA40D-380, BEA43B-450, BEA43C-450, BEA45A-450, BEA45B-450

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs From campaign FL-788. Forest River received affected vehicle population from DTNA.

Berkshire	BE34QS-340	2017	33
Berkshire	BE34QS-340	2018	5
Berkshire	BE38A-340	2017	37
Berkshire	BE38A-340	2018	5
Berkshire	BE40A-380	2017	3
Berkshire	BE40A-380	2018	1
Berkshire	BE40B-380	2017	9 10
Berkshire	BE40B-380	2018	7
Berkshire	BE40BH-380	2017	6 8
Berkshire	BE40BH-380	2018	2
Berkshire	BE40C-380	2017	3
Berkshire	BE40C-380	2018	9
Berkshire	BE43B-450	2018	2
Berkshire	BE43C-450	2018	6
Berkshire	BEA34QS-360	2018	27
Berkshire	BEA34QS-360	2019	32
Berkshire	BEA34QS-360	2020	1
Berkshire	BEA37A-380	2018	19
Berkshire	BEA37A-380	2019	14
Berkshire	BEA37A-380	2020	1
Berkshire	BEA38A-360	2018	24
Berkshire	BEA38A-360	2019	8
Berkshire	BEA39A-360	2018	25
Berkshire	BEA39A-360	2019	32
Berkshire	BEA39A-360	2020	6
Berkshire	BEA39B-360	2019	14
Berkshire	BEA40B-380	2018	6
Berkshire	BEA40BH-380	2019	2
Berkshire	BEA40C-380	2018	35
Berkshire	BEA40C-380	2019	35
Berkshire	BEA40D-380	2019	19
Berkshire	BEA43B-450	2018	6
Berkshire	BEA43B-450	2019	5
Berkshire	BEA43C-450	2018	9 10
Berkshire	BEA43C-450	2019	14
Berkshire	BEA43C-450	2020	2
Berkshire	BEA45A-450	2018	23
Berkshire	BEA45A-450	2019	41
Berkshire	BEA45B-450	2019	14

Vehicle 2 : 2017-2017 Coachmen Cross Country CCA404RB,CCA405FK,CCA407FW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
From campaign FL-788. Forest River received affected vehicle population from DTNA.

Cross Country	CCA404RB	2017	12
Cross Country	CCA405FK	2017	3
Cross Country	CCA407FW	2017	9

Production Dates : APR 29, 2016 - AUG 04, 2016

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2017-2018 Forest River Inc. Charleston CHA430BH-340

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
From campaign FL-788. Forest River received affected vehicle population from DTNA.

Charleston	CHA430BH-450	2017	5
Charleston	CHA430BH-450	2018	5

Production Dates : DEC 22, 2016 - JUL 31, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2017-2019 Forest River Inc. Legacy LSA340BH-340, LSA34A-340, LSA360RB-340, LSA38C-340

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs

From campaign FL-788. Forest River received affected vehicle population from DTNA.

Legacy LSA340BH-340	2017	10
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Legacy LSA340BH-340	2018	11
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Legacy LSA34A-340	2018	21
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Legacy LSA34A-340	2019	10
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Legacy LSA360RB-340	2017	9
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Legacy LSA360RB-340	2018	11
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Legacy LSA38C-340	2017	21
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Legacy LSA38C-340	2018	47
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Legacy LSA38C-340	2019	23
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Production Dates : SEP 26, 2016 - APR 16, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2017-2020 Coachmen Sportscoach S1A339DS,S1A360DL,S1A364TS,S1A365RB,
S1A404RB,S1A404RB-360,S1A407FW,S1A407FW-360,S1A408DB,S1A408DB-360,
S1A409BG-360

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs

From campaign FL-788. Forest River received affected vehicle population from DTNA.

Sportscoach	S1A339DS	2019	50
Sportscoach	S1A339DS	2020	15
Sportscoach	S1A360DL	2017	4
Sportscoach	S1A360DL	2018	20
Sportscoach	S1A360DL	2019	6
Sportscoach	S1A364TS	2017	9
Sportscoach	S1A364TS	2018	8
Sportscoach	S1A364TS	2019	1
Sportscoach	S1A365RB	2019	27
Sportscoach	S1A365RB	2020	2
Sportscoach	S1A404RB	2017	8
Sportscoach	S1A404RB	2018	8
Sportscoach	S1A404RB-360	2018	24
Sportscoach	S1A404RB-360	2019	26
Sportscoach	S1A404RB-360	2020	2
Sportscoach	S1A407FW	2017	13
Sportscoach	S1A407FW	2018	5
Sportscoach	S1A407FW-360	2018	15
Sportscoach	S1A407FW-360	2019	22
Sportscoach	S1A407FW-360	2020	2
Sportscoach	S1A408DB	2017	24
Sportscoach	S1A408DB	2018	17
Sportscoach	S1A408DB-360	2018	12
Sportscoach	S1A409BG-360	2018	16
Sportscoach	S1A409BG-360	2019	29

Production Dates : AUG 31, 2016 - NOV 06, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Per DTNA's recall 20V404 - On certain FCCC XB and XC chassis; during manufacturing of the rear mounted Power Distribution Module (PDM), which is a PDM unique to these chassis. The internal circuit board may be inadvertently subject to bending stresses which may, after a period of vehicle use, lead to intermittent open circuits, in which the rear marker, brake lights or left turn signal lights may not function

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Brake lights not working correctly may not notify motorists of a braking event which may lead to an increase crash risk.

Description of the Cause : NR

Identification of Any Warning
that can Occur : NR

Involved Components :

Component Name 1 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-000

Component Name 2 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-001

Component Name 3 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-002

Component Name 4 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-004

Component Name 5 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-005

Component Name 6 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-006

Component Name 7 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-008

Component Name 8 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-009

Supplier Identification :

Component Manufacturer

Name : Daimler Trucks North America LLC

Address : 4747 N. Channel Avenue
Portland OREGON 97217-3849

Country : United States

Chronology :

Per DTNA's recall 20V404, June 18, 2020, NHTSA notified DTNA of one vehicle owner questionnaire (VOQ) and two field complaints that may be related to FL-788. DTNA opened an investigation to reevaluate the scope of FL-788. Complaint reviews, study of changes to supplier manufacturing and inspection processes revealed additional vehicles manufactured after the FL-788 population bookend June 29, 2018. Further, the voltage test used for a portion of the recall FL-788 population may not be adequate in identifying a failed PDM. July 7, 2020, DTNA, with an abundance of caution, decided to initiate a voluntary recall to campaign vehicles that received an inspection only remedy and campaign vehicles not initially captured in the original FL-788 population. August 7, 2020, DTNA has removed additional suspect vehicles that received a PDM replacement.

On 7/20/2020, Forest River received a notice of recall from DTNA. The recall is pertaining to a recall filed by DTNA FL-788, Forest Rivers recall was 19V191. This recall did not have a remedy. DTNA now has a remedy. Forest River was able to identify vehicles affected by the recall. ON 8/17/2020, Forest River filed a pass through recall.

Forest River will be notifying owners.

DTNA will be providing quarterly reporting.

A1 - On 9.8.2020 after reviewing the scope sent it was found that 1 vehicle was listed under Canada population when it is in fact US population. We also found that 4 US units were shown to be on-site at Forest River when in fact they had been sold. Amending recall to reflect new population.

US 1108 Canada 53

Description of Remedy :

Description of Remedy Program : WHAT IS DTNA GOING TO DO
Vehicles will receive a new rear Power Distribution Module (PDM).
Repairs will be performed by Daimler Trucks North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter.

What DTNA's Customer Service Phone Number? (800) 745-8000

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 27, 2020 - SEP 27, 2020

Planned Owner Notification Date : SEP 27, 2020 - SEP 27, 2020

* NR - Not Reported