

Part 573 Safety Recall Report

20V-488

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 30, 2021**NHTSA Recall No. :** 20V-488**Manufacturer Recall No. :** 51-1203**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 1,547

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2017-2018 Forest River Inc. Charleston CHA430BH-340

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
 From campaign FL-788. Forest River received affected vehicle population from DTNA.
 See attached Model Listing

Production Dates : DEC 22, 2016 - JUL 31, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2017-2019 Forest River Inc. Legacy LSA340BH-340, LSA34A-340, LSA360RB-340, LSA38C-340

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
 From campaign FL-788. Forest River received affected vehicle population from DTNA.
 See attached Model Listing

Production Dates : SEP 26, 2016 - APR 16, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2017-2017 Coachmen Cross Country CCA404RB,CCA405FK,CCA407FW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
From campaign FL-788. Forest River received affected vehicle population from DTNA.
See attached Model Listing

Production Dates : APR 29, 2016 - AUG 04, 2016

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2017-2020 Forest River Inc. Berkshire BE34QS-340, BE38A-340, BE40A-380, BE40B-380, BE40BH-380, BE40C-380, BE43B-450, BE43C-450, BEA34QS-360, BEA37A-380, BEA38A-360, BEA39A-360, BEA39B-360, BEA40B-380, BEA40BH-380, BEA40C-380, BEA40D-380, BEA43B-450, BEA43C-450, BEA45A-450, BEA45B-450

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
From campaign FL-788. Forest River received affected vehicle population from DTNA.
See attached Model Listing

Production Dates : MAY 27, 2016 - MAY 09, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2017-2020 Coachmen Sportscoach S1A339DS,S1A360DL,S1A364TS,S1A365RB, S1A404RB,S1A404RB-360,S1A407FW,S1A407FW-360,S1A408DB,S1A408DB-360, S1A409BG-360

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Per DTNA's Recall # 20V404: Chassis equipped with a certain PDM and chassis receiving inspection only repairs
From campaign FL-788. Forest River received affected vehicle population from DTNA.
See attached Model Listing

Production Dates : AUG 31, 2016 - NOV 06, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Per DTNA's recall 20V404 - On certain FCCC XB and XC chassis; during manufacturing of the rear mounted Power Distribution Module (PDM), which is a PDM unique to these chassis. The internal circuit board may be inadvertently subject to bending stresses which may, after a period of vehicle use, lead to intermittent open circuits, in which the rear marker, brake lights or left turn signal lights may not function

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Brake lights not working correctly may not notify motorists of a braking event which may lead to an increase crash risk.

Description of the Cause : NR

Identification of Any Warning
that can Occur : NR

Involved Components :

Component Name 1 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-000

Component Name 2 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-001

Component Name 3 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-002

Component Name 4 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-004

Component Name 5 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-005

Component Name 6 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-006

Component Name 7 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-008

Component Name 8 : Power Distribution Module

Component Description : NR

Component Part Number : A66-05172-009

Supplier Identification :

Component Manufacturer

Name : Daimler Trucks North America LLC

Address : 4747 N. Channel Avenue
Portland Oregon 97217-3849

Country : United States

Chronology :

Per DTNA's recall 20V404, June 18, 2020, NHTSA notified DTNA of one vehicle owner questionnaire (VOQ) and two field complaints that may be related to FL-788. DTNA opened an investigation to reevaluate the scope of FL-788. Complaint reviews, study of changes to supplier manufacturing and inspection processes revealed additional vehicles manufactured after the FL-788 population bookend June 29, 2018. Further, the voltage test used for a portion of the recall FL-788 population may not be adequate in identifying a failed PDM. July 7, 2020, DTNA, with an abundance of caution, decided to initiate a voluntary recall to campaign vehicles that received an inspection only remedy and campaign vehicles not initially captured in the original FL-788 population. August 7, 2020, DTNA has removed additional suspect vehicles that received a PDM replacement.

On 7/20/2020, Forest River received a notice of recall from DTNA. The recall is pertaining to a recall filed by DTNA FL-788, Forest Rivers recall was 19V191. This recall did not have a remedy. DTNA now has a remedy. Forest River was able to identify vehicles affected by the recall. ON 8/17/2020, Forest River filed a pass through recall.

Forest River will be notifying owners.
DTNA will be providing quarterly reporting.

A1 - On 9.8.2020 after reviewing the scope sent it was found that 1 vehicle was listed under Canada population when it is in fact US population. We also found that 4 US units were shown to be on-site at Forest River when in fact they had been sold. Amending recall to reflect new population.
US 1108 Canada 53

A2 - On 12.3.2020 Forest River received additional VINS from DTNA that are affected by this recall
On 12.7.2020 Forest Rivers Office of Corporate Compliance filed an amendment - US 1153 Canada 56 - All owners will be notified.

A3 - On 5/28/2021 Forest River's Office of Corporate Compliance received additional VINs from DTNA
Vehicle Population increased in the US and Canada.

Description of Remedy :

Description of Remedy Program : WHAT IS DTNA GOING TO DO
Vehicles will receive a new rear Power Distribution Module (PDM).
Repairs will be performed by Daimler Trucks North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter.

What DTNA's Customer Service Phone Number? (800) 547-0712

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 18, 2021 - JAN 18, 2021

Planned Owner Notification Date : JAN 18, 2021 - JAN 18, 2021

* NR - Not Reported