



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 24, 2020

Ms. Larissa Stoffels  
Exec Mgr, Vehicle Safety  
Daimler Trucks North America LLC  
4747 N. Channel Ave  
Portland, OR 97217

NEF-150MR  
20V-485

**Subject:** Display Does Not Dim/FMVSS 101

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FCCC/XCL/2018-2019  
FCCC/XCM/2015-2019  
FCCC/XCP/2018-2019  
FCCC/XCR/2018-2019  
FCCC/XCS/2018-2019

**Mfr's Report Date:** August 14, 2020

**NHTSA Campaign Number:** 20V-485

**Components:**

ELECTRICAL SYSTEM: INSTRUMENT PANEL

**Potential Number of Units Affected:** 1,715

**Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain 2018-2019 Freightliner Custom Chassis XCL, XCP, XCR and XCS and 2015-2019 Custom Chassis XCM vehicles. The instrument panel brightness cannot be adjusted, possibly causing glare when driving at night. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 101, "Control and Displays."

**Consequence:**

Glare can reduce the driver's visibility of the road, thus increasing the risk of a crash.

**Remedy:**

DTNA will notify owner, and dealers will update the software and processor, as necessary, free of charge. The recall is expected to begin October 12, 2020. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-859.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

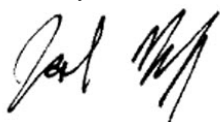
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement