



SIB 36 01 20

2020-08-21

RECALL 20V-483: PIRELLI TIRES (STOP DRIVE)

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin (Revision #01) replaces SI B32 01 20 **dated August 2020**.

What's New :

- Cause
- Correction
- Procedure
- Parts Information
- Warranty Information

MODEL

E-Series	Model Description	Production Date
G05	X5 Sport Activity Vehicle	August 1, 2020 – August 6, 2020
G06	X6 Sports Activity Coupe	July 30, 2020 – August 6, 2020

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the “Service Menu” of DCSnet (Dealer Communication System), ISPA NEXT or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2021 BMW vehicles that were produced between July 30, 2020 and August 6, 2020.

Under certain circumstances, some Pirelli tires may lose tire pressure (deflate). If this occurred while driving, it could affect vehicle handling and control, and increase the risk of a crash.

Potentially affected vehicles are not to be driven.

Recall notice and Q&A have been attached for further information.

CAUSE

Fault during the production of tires

CORRECTION

Replace affected Pirelli tire(s).

PROCEDURE

Check all 4 wheels on the vehicle for the Pirelli tire DOT numbers. If the last four digits of any of the tire(s) DOT numbers is 2820 or 2920, replace the affected tire(s).

The tire sizes affected are 275/35R22 104Y and 315/30R22 107Y



When replacing tires, refer to REP 36 10 300 remove or install front or rear wheel. The procedure for mounting the tire must be obtained from the operating instructions of the respective machine manufacturer.

Please make sure you **record the DOT number(s) for the tires removed and the tires installed** for claim entry. The tires will be requested for return to Dealer Tire upon claim payment.

PARTS INFORMATION

Only use and invoice the part numbers below when they apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
36 12 2 461 692	Pirelli P-Zero 275/35R22 104Y	Up to 2
36 12 2 461 693	Pirelli P-Zero 315/30R22 107Y	Up to 2
Refer to ETK	Balance weight, zinc w. clip or adhesive	As needed

WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above that apply:

Defect Code:

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 842	Checking the DOT number of all tires (No repair is necessary)	3 FRU
Or:			
# 2	00 69 843	Checking the DOT number of all tires, replace and balance 1 tire	7 FRU
Or:			
# 3	00 69 844	Checking the DOT number of all tires, replace and balance 2 tires	12 FRU
Or:			
# 4	00 69 845	Checking the DOT number of all tires, replace and balance 3 tires	17 FRU
Or:			
# 5	00 69 846	Checking the DOT number of all tires, replace and balance 4 tires	22 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 6	00 69 303	Checking the DOT number of all tires (No repair is necessary)	5 FRU
Or:			
# 7	00 69 304	Checking the DOT number of all tires, replace and balance 1 tire	9 FRU
Or:			
# 8	00 69 305	Checking the DOT number of all tires, replace and balance 2 tires	14 FRU
Or:			
# 9	00 69 306	Checking the DOT number of all tires, replace and balance 3 tires	19 FRU
Or:			
# 10	00 69 307	Checking the DOT number of all tires, replace and balance 4 tires	23 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

In addition to providing the **DOT number(s) for the tires removed and the tires installed**, only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B36 01 20 WP 1), unless otherwise required by State law.

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

TREAD Act Reimbursement - Qualifying Prior Customer-Pay Repairs

If your center is presented with a reimbursement request, BMW of North America, LLC will reimburse qualifying customer-pay repairs to address the issue described in this bulletin that were performed on Affected Vehicles **prior** to the release of this Recall Service Information bulletin.

Please proceed as applicable:

The customer arrives with an affected vehicle to your workshop

Perform the open Recall repair outlined in this bulletin, and if the prior repair qualifies (see below), submit for both the Recall repair and the customer-pay reimbursement (Separate repair line items/separate defect codes).

Customer-pay Invoice Review and Reimbursement Procedure

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Review and verify that the prior customer-pay invoice (BMW center or independent repair shop) contains a repair that was performed to address the issue described in this Recall Service Information bulletin.

If this prior repair qualifies, reimburse the customer (labor and parts).

Submit for this customer-paid repair expense under Defect Code **85 99 00 12 NA**, as follows:

- Sublet Code 3
- Dollar amount (with no markup)
- Comment: RECALL 20V-483: PIRELLI TIRES - Reimbursement for allowable expenses that relate to performing the prior qualifying customer-pay repair
- Additionally, explain and itemize the claimed sublet amount on the repair and in the claim comments

Retain the original customer pay invoice in your files; this documentation may be requested by BMW during the claim review process.

Repairs that do not qualify for Reimbursement

Repairs that do not qualify for reimbursement include repairs performed on non-affected vehicles, and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

This claim submission for the prior customer-pay reimbursement, when it is submitted as outlined under Defect Code 85 99 00 12 NA, **will not close** the Open Safety Recall on the vehicle.

Unless the Recall Service Information Bulletin provides an option to submit a claim to close that open Recall because a prior repair (claim submission, customer-pay, etc.) completely met the Recall repair requirements, the Recall repair must still be performed.

QUESTIONS REGARDING THIS BULLETIN

Technical inquires	Submit feedback at the top of this bulletin
Warranty inquires	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

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Supporting Materials

[picture_as_pdf B360120 Recall Notice.pdf](#)

[picture_as_pdf B360120_2020-BMW-MY2021-G0x-PirelliTires-FAQ-\(13Aug2020\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-483: Pirelli Tires – B36 01 20

BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2021 BMW vehicles that were produced between July 30, 2020 and August 6, 2020.

Potentially affected vehicles are not to be driven.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall 20V-xyz
Pirelli Tires
Model Year 2021
BMW X5 SAV / X6 SAC
Last Update: 08/13/2020**

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2021 BMW X5 SAV and X6 SAC models in the US, produced between July and August 2020, are potentially affected.

Q2. What is the specific issue?

Under certain circumstances, some Pirelli tires may lose tire pressure (deflate). If this occurred while driving, it could affect vehicle handling and control, and increase the risk of a crash.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been produced with tires that are not subject to this issue.

Q4. Can I continue to drive my vehicle?

No. Potentially affected vehicles are not to be driven. Arrangements are being made for customers with potentially affected vehicles. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

Q6. How will I be informed of this Safety Recall?

Potentially affected customers are being contacted by phone, and arrangements are being made for the Safety Recall to be performed. Alternate transportation will be accommodated. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory-initiated campaigns and other information specific to your vehicle.

Q7. How will my vehicle be repaired?

The tires will be inspected and, if necessary, replaced for free by an authorized BMW center.