

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 20V-xxx: Pirelli Tires (STOP DRIVE)  
**Date:** Thursday, August 13, 2020 11:57:48 AM

Publish Date: August 13, 2020  
From: Technical Service  
Expiration Date: August 27, 2020

DCSnet Message  
**Urgent**



Subject: **BMW Recall 20V-xxx: Pirelli Tires (STOP DRIVE)**







BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2021 BMW vehicles that were produced between July 30, 2020 and August 6, 2020.

**Potentially affected vehicles are not to be driven.**

The bulletin, recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:  [B360120\\_Recall\\_Notice\[820f80c2\].pdf](#)   
 [B360120\[820f80c1\].pdf](#)   
 [B360120\\_2020-BMW-MY2021-G0x-PirelliTires-FAQ-\(13Aug2020\)\[820f4fa7\].pdf](#)  [B360120\\_Recall\\_Notice\[820f80c2\].pdf](#)   
 [B360120\[820f80c1\].pdf](#)   
 [B360120\\_2020-BMW-MY2021-G0x-PirelliTires-FAQ-\(13Aug2020\)\[820f4fa7\].pdf](#) 

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

2020-08-13



SIB 36 01 20

RECALL 20V-XXX: PIRELLI TIRES (STOP DRIVE)

## MODEL

E-Series	Model Description	Production Date
G05	X5 Sport Activity Vehicle	August 1, 2020 – August 6, 2020
G06	X6 Sports Activity Coupe	July 30, 2020 – August 6, 2020

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2021 BMW vehicles that were produced between July 30, 2020 and August 6, 2020.

Under certain circumstances, some Pirelli tires may lose tire pressure (deflate). If this occurred while driving, it could affect vehicle handling and control, and increase the risk of a crash.

### **Potentially affected vehicles are not to be driven.**

Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

## QUESTIONS REGARDING THIS BULLETIN

Technical inquires	Submit feedback at the top of this bulletin
Warranty inquires	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

### Supporting Materials

[picture\\_as\\_pdf B360120 Recall Notice.pdf](#)

[picture\\_as\\_pdf B360120\\_2020-BMW-MY2021-G0x-PirelliTires-FAQ-\(13Aug2020\).pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Pirelli Tires – B36 01 20

BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2021 BMW vehicles that were produced between July 30, 2020 and August 6, 2020.

**Potentially affected vehicles are not to be driven.**

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall 20V-xyz  
Pirelli Tires  
Model Year 2021  
BMW X5 SAV / X6 SAC  
Last Update: 08/13/2020**

**Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**

A small number of Model Year 2021 BMW X5 SAV and X6 SAC models in the US, produced between July and August 2020, are potentially affected.

**Q2. What is the specific issue?**

Under certain circumstances, some Pirelli tires may lose tire pressure (deflate). If this occurred while driving, it could affect vehicle handling and control, and increase the risk of a crash.

**Q3. Why are other models / vehicles not included in this Safety Recall?**

Other models have been produced with tires that are not subject to this issue.

**Q4. Can I continue to drive my vehicle?**

**No. Potentially affected vehicles are not to be driven.** Arrangements are being made for customers with potentially affected vehicles. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

**Q5. How did BMW Group become aware of the issue?**

BMW Group became aware of the issue through our quality control procedures.

**Q6. How will I be informed of this Safety Recall?**

**Potentially affected customers are being contacted by phone**, and arrangements are being made for the Safety Recall to be performed. Alternate transportation will be accommodated. You can locate your nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer).

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give you access to factory-initiated campaigns and other information specific to your vehicle.

**Q7. How will my vehicle be repaired?**

The tires will be inspected and, if necessary, replaced for free by an authorized BMW center.