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IMPORTANT SAFETY RECALL

MOKE SAFETY RECALL – 09-02-2020

NHTSA Reference: 20V-478

VIN: XXXXXXXXXXXXXXXXX

Dear Moke Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Cruise Car, Inc. has decided that a defect may exist in your vehicle. Certain 2020 MOKE Low Speed Vehicle's (LSVs), may fail to comply to Federal Motor Vehicle Safety Standard No. 500 for "Low Speed Vehicles." We have you listed as the owner of a vehicle with the VIN shown above.

Issue: Your 2020 MOKE LSV may have a noncompliance with Federal Motor Vehicle Safety Standard No. 500, because it may exceed the maximum permissible speed of 40km/h to be classified as a low-speed vehicle.

Risk: LSVs are required to travel at a minimum speed of 33kph (20mph) and not to exceed 40kph (40mph). **A low speed vehicle that can exceed 40 km/h** (25mph), increases the risk of injury in the event of a crash.

Remedy: Cruise Car will recalibrate your vehicle's maximum speed requirement free of charge. The repair will take approximately XX hours.

Contact: Please call the Cruise Car/Moke Customer Service Hotline to arrange for your vehicle to be recalibrated. Please call (941) 355-3070 to make an appointment.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you,

Adam Sulimirski
Cruise Car