



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 21, 2020

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150KL  
20V-477

**Subject:** Front Seat Wiring Harnesses Routed Incorrectly

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COACHMEN/GALLERIA/2020-2021  
COACHMEN/PRISM/2020-2021  
DYNAMAX/ISATA/2020-2021  
FOREST RIVER/FORESTER/2020-2021  
FOREST RIVER/SUNSEEKER/2020-2021

**Mfr's Report Date:** August 14, 2020

**NHTSA Campaign Number:** 20V-477

**Components:**

AIR BAGS:SIDE/WINDOW  
ELECTRICAL SYSTEM:WIRING  
SEATS

**Potential Number of Units Affected:** 367

**Problem Description:**

Forest River, Inc. (Forest) is recalling certain 2020-2021 Forest River Forester, Sunseeker, Dynamax Isata and Coachmen Galleria and Prism motorhomes built on Sprinter Van chassis equipped with swivel seats. The wiring harnesses for the front seats may have been routed incorrectly and could become jammed and damaged in the swivel seat frames.

**Consequence:**

If the wiring harness is damaged, the side air bag within the seat may deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.

**Remedy:**

Forest River will notify owners, and Sprinter dealers will inspect the wire harness routing for both front seats and will repair the wiring and add clips or cable ties as needed, free of charge. The recall is expected to begin September 23, 2020. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3DREHSIK. Forest's number for this recall is 51-1206.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that the recall completion rate for this campaign will be tracked by Daimler Vans USA.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement