

SIB 34 02 20

RECALL CAMPAIGN 20V-476 CHECKING BRAKE CALIPERS

2020-08-28

This bulletin is being provided as advanced information and will be updated with the recall campaign number when available. This bulletin supersedes Service Information 34 01 20 "Front Brake Caliper Weepage When Parked" and Measure 64756713 which will be removed.

MODELS

E-Series	Model Description	Production Date
K50	R 1250 GS	up to 02/28/2020*
K51	R 1250 GSA	up to 02/28/2020*
K52	R 1250 RT	up to 02/28/2020*
K67	S 1000 RR	up to 02/28/2020*
K69	S 1000 XR	up to 02/28/2020*

*Vehicles produce since March 1st ,2020 are not affected by this campaign.

In order to determine if a specific vehicle is affected by this campaign first verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, stop codes may not appear in DCS Vehicle History Check <u>or sales systems</u> until 24-72 hours after stop is announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

SITUATION

The front brake calipers may show slight sweat marks or isolated drops of brake fluid. Although this low-pressure leakage has been shown to have no effect on brake performance, BMW Motorrad is conducting a non-compliance recall to inspect each vehicle as the front brake calipers do not meet a Federal Regulation.

Customers will be notified by BMW Motorrad USA via First Class mail advising them of this recall. Customers will be asked to schedule an appointment with an authorized BMW Motorrad dealer to have the inspection performed. In the case of vehicles that have not yet been delivered, the Technical Campaign must be carried out **before delivery** to the customers. Vehicles have been marked with a delivery stop.

SERVICE SOLUTION

A visual inspection of the front brake calipers must be performed to check for staining or isolated drops. If traces of brake fluid are found on the outer surfaces, the calipers must be replaced. Calipers must always be replaced in pairs.

A Standard TSARA case must be created for any vehicle requiring a caliper replacement.

Within the case, clear pictures of the leakage must be included as well as pictures of the DOT matrix

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code. TSARA will evaluate the case and a parts order will be placed for your dealership by BMW. The TSARA case number will be used as the order reference number. If you have calipers in stock and do not wish for an order to be placed, please note this in the case comments.

Please include a clear picture of code and serial number in the TSARA case.

Examples of traces of brake fluid:







PARTS INFORMATION

Part Number	Description
34 11 1 614 797	Brake caliper left (black)
34 11 1 614 798	Brake caliper right (black)
34 11 1 614 827	Brake caliper left (gold)
34 11 1 614 828	Brake caliper right (gold)
07 11 9 963 072	4x Sealing ring

WARRANTY INFORMATION

CHECK ONLY:

Defect Code:	00 00 34 85 00	Checking brake calipers
Labor Operation:	Labor Allowance:	Description:
00 60 367	5 FRU	Checking front brake calipers, 5 FRU
+00 60 867	4 FRU	Checking front brake calipers, 4 FRU

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CHECK AND REPLACE:

Defect Code:	00 00 34 85 00	Checking brake calipers
Labor Operation:	Labor Allowance:	Description:
34 11 060	3 FRU	Replacing front brake caliper (without bleeding brakes)
+34 11 560	2 FRU	Replacing front brake caliper (without bleeding brakes)
+34 00 583	6 FRU	Bleeding front brake system (for replacing component)

Note: Required brake fluid can be claimed under sublet 04

NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any Certified Pre-Owned or used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

Questions Regarding this Bulletin?

For technical inquires in relation to this bulletin	Please create a TSARA case
For warranty inquires in relation to this bulletin	Submit an IDS ticket to the Warranty Department
For parts inquires in relation to this bulletin	Submit an IDS ticket to the Motorrad Parts Department

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