

Brake Caliper Recall Timing and Technical Update

Shipments of replacement calipers from overseas will start arriving in January for R 1250 GS (K50), R 1250 GSA (K51), R 1250 RT (K52) and S 1000 XR (K69). We would like to provide you with an early update for the timing and process. Due to software and added parts, a remedy for the S 1000 RR (K67) is expected late February/early March. We will continue to provide updates as more information regarding shipments and availability becomes available.

We will also be assessing the sales stop impact into 2021 together with the Dealer Forum and will communicate corresponding measures in a separate message in the coming weeks.

Customer Vehicles: Customers should have already received a recall letter via First Class mail informing them of the recall. The letter states that a remedy is not available at this time and a follow-up letter will be sent once the remedy is available. BMW is in the process of ensuring that the necessary parts and procedures are available prior to contacting customers to schedule an appointment with their dealer. Customers are advised to wait until they receive their follow-up letter, if possible.

The front brake calipers will be inspected for weeping or "sweating" of brake fluid and replaced if necessary, with an updated caliper, at no charge to the customer. A TSARA case will be required if no problem is found, and it will not be required if the calipers are being replaced. Calipers must be replaced as a pair.

Limited parts will be available late January for K50, K51, K52 and K69 with larger quantities arriving throughout the month of February and additionally in March. Parts ordering will be detailed in a service bulletin in late January.

Dealer Stock: New vehicles in dealer inventory must have the calipers replaced with the updated parts before being retailed. Dealers will be able to request a set of calipers for vehicles that are presold as soon as parts become available, however, customer vehicles already in operation must take priority at your dealership. Details will also be provided in the upcoming service bulletin.

BMW Stock: Calipers will be replaced with new parts at the warehouse and these vehicles will arrive ready to be retailed. The team will work off a priority list with customer sold vehicles repaired first. Priority repairs will begin in February followed by general inventory repairs directly thereafter.

We are looking forward to the implementation of measures in Q1 and we wish you a strong and positive start into the new year!