

Dear Former Triumph Dealer

Re: Initial Notification of new safety recall

SAFETY RECALL ACTION NOTICE 584

Replace VIN Label Protector

<u>Model Code & Model Year</u>	<u>Model Description</u>
DC3 (2019 – 2020)	Street Scrambler
DP3 (2019 - 2021)	Street Twin

VIN RANGE: From VIN 914448 to VIN AC6893

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced models. We require your immediate attention to rectify the above machines.

WHAT IS THE PROBLEM?

Misrouted harness wiring may become damaged by contact with lower lug on main frame headstock when the handlebars are rotated resulting in an engine stall.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in **Safety Recall Action Notice 584**.

All arrangements for updating of our computer systems have been completed.

Notification letters to current customers were mailed 28th August 2020 explaining the action and advising them to return their bike to a Triumph dealer to have the

modification carried out free of charge. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

WHAT SHOULD YOU DO?

All affected motorcycles are to be repaired in accordance with Safety Recall Action Notice 584.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine to an authorized Triumph dealer for modification.

**U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED
MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY
HAS BEEN PERFORMED.**

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.

Sincerely,

Triumph Motorcycles Ltd.