

Part 573 Safety Recall Report

20V-472

Manufacturer Name : Triumph Motorcycles America, LTD

Submission Date : AUG 11, 2020

NHTSA Recall No. : 20V-472

Manufacturer Recall No. : SRAN 584



Manufacturer Information :

Population :

Manufacturer Name : Triumph Motorcycles America, LTD

Address : 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

Company phone : 678-854-2010

Number of potentially involved : 2,224

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2020 Triumph Street Scrambler

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : OCT 15, 2018 - APR 21, 2020

VIN Range 1 : Begin : SMTD44GN1KT920110 **End :** SMTD44GN3LTAB9482 Not sequential

Vehicle 2 : 2019-2020 Triumph Street Twin

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : OCT 04, 2018 - APR 15, 2020

VIN Range 1 : Begin : SMTD31GN3KT918702 **End :** SMTD31GN6LTAB9140 Not sequential

Description of Defect :

Description of the Defect : Misrouted harness wiring may become damaged by contact with lower lug on main frame headstock resulting in an engine stall.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An engine stall without warning may lead to an increased risk of a crash.

Description of the Cause : With repeated steering inputs the main harness wiring may become damaged by contact with the lower lug on the headstock casting.

Identification of Any Warning that can Occur : The rider may notice intermittent engine stalls when steering is operated.

Involved Components :

Component Name 1 : Vin Label Protector

Component Description : Moulding Edge Vin Label

Component Part Number : T2071077

Component Name 2 : Harness

Component Description : Main Harness

Component Part Number : T2501450 or T2505810 or T2502261

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Sept 2019: Triumph Central Warranty note two claims for engine stall symptoms and request investigation by Triumph Quality Dept.

Oct 2019: Investigation commences. 3 further claims arise.

Oct to Dec 2019, subject parts returned for investigation. Triumph Central Warranty continue to monitor in service performance.

June 2020: Triumph Warranty note 11 cumulative claims.

End July 2020: A further 3 claims (total 14 claims) noted.

5th Aug 2020: Meeting to review. Agreed in service safety campaign required.

Description of Remedy :

Description of Remedy Program : Owners will be instructed to bring their motorcycles to a Triumph dealer to have the VIN Label Protector fitted. The harness will be checked for any damage and either repaired or replaced if necessary free of charge (parts and labour). Triumph Safety Recall Action Notice 584 refers.

Pursuant to 49 CFR §577.11(e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to §573.13.

How Remedy Component Differs from Recalled Component : The addition of a VIN Label Protector (Guide) when fitted to the affected motorcycle will remedy the issue. Triumph part number kit T2076949 refers. See Safety Recall Action Notice No. 584.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production by the fitment of a VIN Label Protector from VIN AC7076.

Recall Schedule :

Description of Recall Schedule : The planned notification dates are an estimate and may be revised.

Planned Dealer Notification Date : AUG 16, 2020 - AUG 16, 2020

Planned Owner Notification Date : AUG 23, 2020 - AUG 23, 2020

* NR - Not Reported