



GM Recall N202309350 Driver Information Center Messaging for Over-The-Air Update

Owners who have accepted applicable terms and conditions will have the opportunity to accept software changes to address recall N202309350 using wireless over-the-air (OTA) technology without having to bring their vehicle to a dealership.

Initial Pop Up Screen Text:

- Vehicle update is available.
Install time: 5 mins
 - Learn More [*selectable*]
 - Install Update [*selectable*]

Install Screen #1 Text:

- Important Update for GM Recall No. N20-2309350
Details [*selectable*]
- Install time: 5 mins
The vehicle will need to remain parked and turned off during the update
 - Remind Me Later [*selectable*]
 - Install Update [*selectable*]

Update Detail Screen Text:

- Important Update for GM Recall No. N20-2309350
- This important software update corrects an issue with the trunk lid release button located inside the front trunk compartment of your vehicle. The button may not function if the vehicle enters a low-power “sleep” mode after the vehicle is powered off. This update will correct that condition, which is subject to GM Recall No. N20-2309350. You will receive a letter providing additional details regarding this issue. During the update process, your radio may stay on up to 5 minutes after you exit the vehicle. This is expected behavior when an update package is onboard the vehicle. Do not service your vehicle during installation.
- Install time: 5 mins
The vehicle will need to remain parked and turned off during the update
 - Remind Me Later [*selectable*]
 - Install Update [*selectable*]

Decline Update Screen Text:

- If you decline this update, you will no longer be able to install it. If you would like to install this update later. You will need to contact your dealer for assistance.
 - Cancel [*selectable*]
 - Decline Update [*selectable*]



Install Screen #2 Text:

- Update may take up to 15 minutes. Park in a secure location. Your vehicle will be disabled, cannot be driven, and features like door locks, windows, and chimes may not work. If you leave the vehicle, do not lock occupants inside.
 - Cancel [*selectable*]
 - Install Now [*selectable*]

Vehicle State Screen Text:

- Installing Update
- Turn the vehicle Off.
- ✓ Vehicle In Park
- ✓ Vehicle Off
- ✓ Programming
- ✓ Update Complete