



August 26, 2020

## **Attention: All Dealer Principals**

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to inspect, and if necessary, replace the left front axle driveshaft on certain 2019 MY Kia Forte vehicles manufactured from April 26, 2019 through May 22, 2019. Due to a supplier error, the left front axle driveshaft may not have been heat-treated. A driveshaft that has not been heat-treated is more susceptible to breaking. A broken driveshaft can result in a sudden loss of motive power, thereby increasing the risk of a crash.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) on **August 26, 2020**.

Your Service Manager was sent a draft copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected 2019 MY Kia Forte vehicles. Kia will notify the affected vehicle owners on **September 2, 2020**.

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

### **What Should You Do?**

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the recall campaign performed on their 2019 MY Kia Forte vehicles.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures