OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-459

Manufacturer Name: Kia Motors America

Submission Date: AUG 05, 2020 NHTSA Recall No.: 20V-459 Manufacturer Recall No.: SC195



Manufacturer Information:

Manufacturer Name: Kia Motors America

Address: 111 Peters Canyon Road

Irvine CA 92606

Company phone: 800-333-4542

Population:

Number of potentially involved : 834 Estimated percentage with defect : 4%

Vehicle Information:

Vehicle 1: 2019-2019 Kia Forte Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: GAS

Descriptive Information: Certain 2019 model year Kia Forte vehicles manufactured from April 26, 2019

through May 22, 2019. The recall population was determined by a review of vehicle and supplier production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle

will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates: APR 26, 2019 - MAY 22, 2019

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect:

Description of the Defect: Due to a supplier error, the left front axle driveshaft may not have been heat

treated. A driveshaft that has not been heat treated is more susceptible to breaking. A broken driveshaft will result in the loss of motive power.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A broken driveshaft increases the risk of a crash.

Description of the Cause: The lack of heat treatment to the driveshaft due to human error by the supplier.

Identification of Any Warning A loud noise may occur from the front wheel area, followed by the vehicle

that can Occur: losing motive power.

Involved Components:

Component Name 1: Drive Shaft Assy, LH Component Description: Drive Shaft Assy, LH

Component Part Number: 49500-M7200

Supplier Identification:

Component Manufacturer

Name: Hyundai WIA Mexico

Address: Carr. Lib. Estatal Pesqueria-Los Ramones

Km. 13.15 Int. 18 La Arena Pesqueria, Nuevo Leon FOREIGN STATES 66679

Country: Mexico

Chronology:

See attached document titled "2019MY Forte Driveshaft Chronology"

Description of Remedy:

Description of Remedy Program: All owners of the subject vehicles will be notified by first class mail with

instructions to bring their vehicles to a Kia dealer. Dealers will be instructed to inspect the left front axle driveshaft for a heat treatment verification code. If the heat treatment verification code is missing, the driveshaft will be replaced with a new one. Kia will reimburse owners for

repair expenses already incurred pursuant to Kia's General

Reimbursement Plan filed May 11, 2020.

How Remedy Component Differs The remedy component has been heat treated.

from Recalled Component:

Identify How/When Recall Condition Supplier records show that a certain lot of driveshafts were mistakenly was Corrected in Production: tagged as being heat-treated when they were not. This error was corrected

on 4/15/2019.

Recall Schedule:

Description of Recall Schedule: The dealer notification is scheduled for August 26, 2020 and the owner

notification is scheduled for September 2, 2020.

Planned Dealer Notification Date : AUG 26, 2020 - AUG 26, 2020 Planned Owner Notification Date : SEP 02, 2020 - SEP 02, 2020

* NR - Not Reported