

Part 573 Safety Recall Report

20V-458

Manufacturer Name : Thor Motor Coach**Submission Date :** AUG 05, 2020**NHTSA Recall No. :** 20V-458**Manufacturer Recall No. :** RC000202**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 248

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2020-2021 Daybreak 23DB

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2018-2021 23DB Daybreak and 23U Four Winds and Chateau units, the incorrect diameter bolts were installed on the barrel chair pedestals, which is a non-compliance of FMVSS 207 & 210.

-Recalled units potentially have the incorrect diameter bolts located at the barrel chair pedestal.

-42 23DB Daybreak units are affected by this recall.

Production Dates : AUG 21, 2017 - JUL 21, 2020

VIN Range 1 : Begin : 1FDWE3FS4KDC52542 End : 1FDWE3FS2KDC71137 Not sequential

Vehicle 2 : 2018-2021 Four Winds 23U

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2018-2021 23DB Daybreak and 23U Four Winds and Chateau units, the incorrect diameter bolts were installed on the barrel chair pedestals, which is a non-compliance of FMVSS 207 & 210.

-Recalled units potentially have the incorrect diameter bolts located at the barrel chair pedestal.

-93 23U Four Winds units are affected by this recall.

Production Dates : AUG 21, 2017 - JUL 21, 2020

Vehicle 3 : 2018-2021 Chateau 23U

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2018-2021 23DB Daybreak and 23U Four Winds and Chateau units, the incorrect diameter bolts were installed on the barrel chair pedestals, which is a non-compliance of FMVSS 207 & 210.
-Recalled units potentially have the incorrect diameter bolts located at the barrel chair pedestal.
-113 23U Chateau units are affected by this recall.

Production Dates : AUG 21, 2017 - JUL 21, 2020

Description of Noncompliance :

Description of the Noncompliance : It has been discovered that on certain 23DB Daybreak and 23U Four Winds and Chateau units, the incorrect diameter bolts were installed on the barrel chair pedestals, which is a non-compliance of FMVSS 207 & 210.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : 210 - Seat belt assembly anchorages

Description of the Safety Risk : In the event of a crash, the pedestal could separate from the floor, causing the seat belt anchorages to fail, which could result in bodily harm.

Description of the Cause : Production installed the incorrect diameter bolts.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR
Country : NR

Chronology :

7/24/2020 During a ship row audit by TMC's Engineering Dept., it was discovered that production had substituted the barrel seat pedestal bolts with 3/8" bolts instead of the required 1/2" bolts.

7/28/2020 Notice of audit was provided to Recalls Dept. Scope of units potentially affected by this issue was compiled.

7/31/2020 TMC Safety Committee met and in an abundance of caution, determined a recall will be needed to correct the non-compliance.

Description of Remedy :

Description of Remedy Program : TMC will instruct dealers on how to inspect the pedestal bolt size and replace as necessary. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : Remedy component will be the 1/2" diameter to replace the recalled 3/8" diameter bolt.

Identify How/When Recall Condition was Corrected in Production : Production began correcting the issue on July 24, 2020 after the audit was performed.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : OCT 05, 2020 - OCT 05, 2020

Planned Owner Notification Date : OCT 05, 2020 - OCT 05, 2020

* NR - Not Reported