



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 14, 2020

Ms. Hanah Klodzinski  
Recall Compliance Coordinator  
Thor Motor Coach  
PO Box 1486  
Elkhart , IN 46515

NEF-150KL  
20V-458

**Subject:** Incorrect Diameter Bolts Installed/FMVSS 207, 210

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR MOTOR COACH/CHATEAU/2018-2021  
THOR MOTOR COACH/DAYBREAK/2020-2021  
THOR MOTOR COACH/FOUR WINDS/2018-2021

**Mfr's Report Date:** August 5, 2020

**NHTSA Campaign Number:** 20V-458

**Components:**

SEAT BELTS  
SEATS

**Potential Number of Units Affected:** 248

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2020-2021 Daybreak 23DB, 2018-2021 Four Winds 23U, and 2018-2021 Chateau 23U motorhomes. Bolts of the wrong size were used to secure the barrel chair pedestals, allowing the pedestal to separate from the floor in the event of a crash. As such, these motorhomes fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 207, "Seating Systems" and number 210, "Seat Belt Assembly Anchorages."

**Consequence:**

If the pedestal were to separate from the floor during a crash, the seat belt anchorages may fail, increasing the risk of injury.

**Remedy:**

TMC will notify owners, and dealers will inspect the pedestal bolt size, correcting the hardware as necessary, free of charge. The recall is expected to begin October 5, 2020. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000202.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

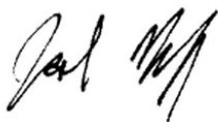
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement