TIMING: Release on 8/6/20

SUBJECT: IMPORTANT Information Regarding Your Indian Motorcycle

BODY:

Dear Indian Motorcycle Customer,

Our records indicate that you are the owner of a motorcycle affected by Safety Recall I-18-07 announced on June 20th, 2018.

Indian Motorcycle has determined that some 2017-2019 Scout / Scout Sixty / Scout Bobber models, equipped with Anti-Lock Brakes (ABS), may experience decreased brake performance resulting from the presence of air in the brake circuit. A <u>letter</u> will arrive at your address by postal mail that provides more information about the update and what you should do next.

Visit our On Road Safety Recall page to verify if your Indian Motorcycle is impacted by this recall. Your local Indian Motorcycle dealer can be found on our Dealer Locator page. Contact your dealer to schedule a service appointment or complete a transfer of ownership if you no longer own the vehicle.

Pre-Ride Inspection:

Please perform the following pre-ride brake inspection prior to riding your motorcycle to the dealership:

- 1. Press down on the rear brake pedal. It should move freely and smoothly. The pedal should feel firm and continue to feel firm until released.
- 2. Release the pedal. It should return to its rest position quickly when released. Repeat Pre-Ride Inspection for the front brake lever. Ensure the lever feels firm and that it returns to rest position quickly when released.

If either the rear brake or rear brake fails to perform as stated or travels too far before beginning to engage the brake, contact your Indian Motorcycle dealer to arrange transportation.

While your dealer is in the best position to answer your questions, you can also call our Customer Service Department at 1 (877) 204-3697 to speak with a representative.

Sincerely,

The Customer Service Team