News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Initial Recall Campaign Notification Model 907 (Sprinter) Model Years 2019 Inspect Fuel Delivery Module	DATE: August, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



News Channel Update | Vans Customer Service and Parts

Campaign	Campaign Desc. :		
2020080009	PDGKRASTUF	Inspect Fuel Delivery Module	
This is to notify you of the upcoming Recall Campaign concerning the fuel delivery module (fuel pump) on approximately 46			
MY19 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "Pending" in VMI.			
Background			
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that the affected Sprinter vehicles from platform 907 (VS30) might have an open additional nozzle on the fuel delivery module (fuel pump). If the vehicle is equipped with an open additional nozzle on the fuel delivery module, there is a risk that fuel could leak from the vehicle. Fuel leaking from the vehicle onto the roadway could increase the risk of a crash. MBAG has determined that the condition does not pose an enhanced risk of fire because the fuel leak is not in the vicinity of any potential ignition sources.		
What We're Doing	MBUSA/DVUSA is conducting a voluntary recall. An authorized Mercedes-Benz or Freightliner Sprinter dealer will check for the additional nozzle on the fuel delivery module and install a closure onto the nozzle as needed.		
	Parts are still being verified. An additional notification will be sent when parts are available		
Parts	for repair.		
Vehicles Affected			
Vehicle Model Year(s)	Model Year 2019		
Vehicle Model	Sprinter, VS30 / Platform 907		
Vehicle Populations			
Total Recall	46		
Dealer Inventory	1		
Given this notice, it is <u>a violation of Federal Law</u> for a dealer to sell or lease any <u>new</u> MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>rental companies</u> to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.			
Next Steps/Notes			
Customer Notification Timeline An owner no		ner notification letter will be mailed in mid-September 2020.	
AOMS/SOMS AOMS – This recall may generate questions from your dealers. Please forward notice to your dealers ASAP.		· ·	
Rental Fleet Partners MBUSA/DVUSA fle		call may affect vehicles in your fleet. Please contact your respective A/DVUSA fleet representative for further information and next steps. For s, please contact your preferred MBUSA/DVUSA dealer.	
While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.			

