

# Part 573 Safety Recall Report

## 20V-452

**Manufacturer Name :** Bentley Motors, Inc.**Submission Date :** AUG 03, 2020**NHTSA Recall No. :** 20V-452**Manufacturer Recall No. :** RE 20/21**Manufacturer Information :****Population :**

Manufacturer Name : Bentley Motors, Inc.

Number of potentially involved : 102

Address : 2200 Ferdinand Porsche Drive  
Herndon VA 20171

Estimated percentage with defect : 100 %

Company phone : 1-800-777-6923

**Vehicle Information :**

Vehicle 1 : 2020-2020 Bentley Flying Spur

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined based on start of US specification production until introduction of a 5mm drain feature in the Top View rear camera housing.

Production Dates : JAN 22, 2020 - MAR 21, 2020

VIN Range 1 : Begin : SCBBB6ZG3LC079630 End : SCBBB6ZGXLC080578 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Moisture can enter the Top View rear camera holder and result in a reduction in the clarity of the image displayed on the center console utilized during a reversing event.

FMVSS 1 : 111 - Rearview mirrors

FMVSS 2 : NR

Description of the Safety Risk : If the full camera view is obstructed and the driver does not check their surroundings before reversing, there may be an increased risk of a crash.

Description of the Cause : An oversight in the potential for moisture ingress into the camera holder resulted in no drain feature being added.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : Top View rear camera holder

Component Description : Top View rear camera holder

Component Part Number : 3SE 807 045 E

### Supplier Identification :

#### Component Manufacturer

Name : Valeo Auto-Electric Magyarország Kft.

Address : Piramis u. 1.

Veszprém FOREIGN STATES 8200

Country : Hungary

### Chronology :

9th March 2020 - Investigation launched into customer claims from outside North America of Top View Rear Camera images being blurry.

23rd April 2020 - Decision to launch service action, outside North America, as no vehicles in North America were identified as affected.

25th June 2020 - Review with North American regional team highlighted potentially affected vehicles in North American commerce.

29th July 2020 - Identification of North American vehicles & progression to decision in Bentley Product Safety Committee.

### Description of Remedy :

Description of Remedy Program : Bentley will notify all owners of affected vehicles and will instruct them to arrange for an appointment with an authorized Bentley dealer. The Top View rear camera holder will be modified with the 5mm drain feature. This procedure will be carried out free of charge and will take approximately 1 hour to complete. Because all affected vehicles are still within the warranty period, Bentley will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The existence of a 5mm drain feature in the bottom surface of the camera holder.

Identify How/When Recall Condition was Corrected in Production : The drain feature was introduced into production on 2nd June 2020.

**Recall Schedule :**

Description of Recall Schedule : Dealers will be notified on or around 8/10/2020  
Owner notification will be on or around 8/21/2020

Planned Dealer Notification Date : AUG 10, 2020 - AUG 10, 2020

Planned Owner Notification Date : AUG 21, 2020 - AUG 21, 2020

\* NR - Not Reported