



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 17, 2020

Mr. Charles Smart
Head of Claims Management Dept
Triumph Motorcycles America, LTD
Normandy Way
Hinckley 1

NEF-150SS
20V-451

Subject: Reflex Reflector May Detach/FMVSS 108

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/TIGER 900/2020
TRIUMPH/TIGER 900 GT/2020
TRIUMPH/TIGER 900 RALLY/2020

Mfr's Report Date: August 3, 2020

NHTSA Campaign Number: 20V-451

Components:

EQUIPMENT

Potential Number of Units Affected: 603

Problem Description:

Triumph Motorcycles America, LTD (Triumph) is recalling certain Tiger 900, Rally, Rally Pro, GT, GT Low and GT Pro motorcycles. The rear reflex reflectors may detach. As such, these motorcycles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, reflective devices, and associated Equipment."

Consequence:

Detachment of the rear reflector may reduce the visibility of the motorcycle to other drivers, increasing risk of crash.

Remedy:

Triumph will notify owners, and dealers will replace the rear reflex reflectors, free of charge. The recall is expected to begin August 17, 2020. Owners may contact Triumph customer service at 1-800-232-3780. Triumph's number for this recall is SRAN 582.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Triumph's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement