

Part 573 Safety Recall Report

20V-450

Manufacturer Name : Autocar, LLC**Submission Date :** JUL 31, 2020**NHTSA Recall No. :** 20V-450**Manufacturer Recall No. :** ACX-2004**Manufacturer Information :**

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 2058580197

Population :

Number of potentially involved : 1,086

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2021 Autocar Xpeditor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The affected vehicles are Xpeditor model, right hand drive cab configuration, equipped with a park brake valve (button) located to the right of the steering wheel. This configuration utilizes a parking brake synchronization valve that may have been incorrectly assembled during manufacture.

Production Dates : AUG 17, 2017 - JUL 14, 2020

VIN Range 1 : Begin : 5VCACRAF6JC225349 End : 5VCACRAF4MC234099 ☒ Not sequential**Description of Defect :**

Description of the Defect : The parking brake synchronization valve plumbing may be improperly assembled.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the synchronization valve plumbing is incorrect, the parking brake may apply unexpectedly without warning, increasing the risk of a crash, personal injury or property damage.

Description of the Cause : A manufacturing error occurred during assembly.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

July 16, 2020 Autocar received information regarding an unexpected park brake application and began investigating the report. July 21, 2020 Autocar personnel traveled to the customer location, performed a root cause inspection of the reported vehicle, and determined a manufacturing error resulted in the unexpected park brake application. A stop ship / quarantine was issued and a clean point established for production. July 24, 2020 Autocar management team presented with the information decides to perform a voluntary recall of all potentially affected vehicles.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner and will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan.

How Remedy Component Differs from Recalled Component : The correct plumbing will allow the system to operate as designed.

Identify How/When Recall Condition was Corrected in Production : All suspect units within the manufacturing facility and storage areas quarantined and inspected prior to release and a clean point established for production. Autocar personnel dispatched to inspect units located at up fitter and customer locations and subsequent units were inspected prior to release. An additional inspection and sign-off were added to the production process to mitigate any future errors.

Recall Schedule :

Description of Recall Schedule : Autocar will notify dealers and owners beginning September 28, 2020 and ending September 29, 2020.

Planned Dealer Notification Date : SEP 28, 2020 - SEP 29, 2020

Planned Owner Notification Date : SEP 28, 2020 - SEP 29, 2020

* NR - Not Reported