



Mercedes-Benz

Campaign No. 2020080015, August 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class, E-Class, S-Class, E-Class Coupe/Convertible and CLS-Class (205, 213, 222, 238, and 257 platform)**
Model Year 2017-2019
Update Software for Seat Belt Warning

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY17-19 C-Class (205 platform), E-Class (213 platform), S-Class (222 platform), E-Class Coupe/Convertible (238 platform) and CLS-Class (257 platform) vehicles, the seat belt warning system does not meet current production specifications. If the driver or passenger seat belt is not fastened, the seat belt warning would not warn the driver as intended by means of a blinking warning lamp in the instrument cluster and an audible warning tone, but only with a permanently activated warning lamp. Thus, the driver would not receive the full scope of intended warnings in the event of an unfastened seatbelt. An unfastened seatbelt increases the risk of injury in the event of a crash. The customer may be made aware of the issue by the absence of the blinking warning lamp and the audible warning tone if the vehicle is driven without the seat belt fastened. An authorized Mercedes-Benz dealer will update the (SCN) -Coding of the instrument cluster on the affected vehicles.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.


Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 56 vehicles are involved.

Order No. P-RC-2020080015

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Note:

- Use Xentry 6/20 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk via. XSF ticket.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Procedure

1. Connect XENTRY Diagnosis.
2. Perform SCN coding in the **A1 instrument cluster (IC)** control unit.

i To do this, select menu item "Quick test view ➡ **A1 instrument cluster (IC)** ➡ Adaptations ➡ Control unit update ➡ Update of SCN coding".

i Then follow the user guidance in XENTRY Diagnosis.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Perform SCN coding in the A1 instrument cluster (IC) control unit (02-9446)

Damage Code	Operation Number	Labor Time (hrs.)
54 997 11 8	02-5058*	0.1
	02-4762*	0.1
	02-9446	0.1

* Operation item may be invoiced only once for each workshop order

i Note

Operation Number labor times are subject to change