IMPORTANT SAFETY RECALL

TMC# RC000200
VIN:

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Mercedes-Benz that a defect which relates to motor vehicle safety exists in certain MB chassis that were used to manufacture your TMC motorhome. MB's recall number is 2020070011. To assist MB in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

On certain model year 2020/2021 Daybreak, Four Winds, Delano, Gemini, Quantum, Tiburon, Chateau Citation, Compass, Chateau, Siesta, Freedom Elite, and Synergy motorhomes built on a Sprinter chassis that is equipped with front swivel-seats, the wires in the seat wiring harness could become jammed and damaged in the swivel-seat frame. In that case, the operation of the side airbag within the driver and/or front passenger seats could be adversely affected, which could cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.

Mercedes-Benz will be handling the repair of your vehicle at an authorized dealer. The dealer will inspect the routing of the front seat (left/right) seat wiring harnesses and will repair as necessary. This service will be provided free of charge. The minimum repair time is approximately 2 hours.

If the referenced unit on this letter has been retail sold, you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

For additional information and to schedule an appointment, please contact your preffered authorized MB dealer at your earliest convenience. To locate authorized dealers, visit www mbvans.com/sprinter/shopping-tools/find-a-dealer. **Please mention you are scheduling an appointment to check the brake line hoses under Recall Campaign #2020070011.** If you have questions about this Recall, please contact MB directly at 1-800(FOR)-MERCEDES. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-444
TC Recall No. 2020-364

Units in Field Affected by Recall

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