



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 322-8216

IMPORTANT SAFETY RECALL
RECALL 200728REV
NHTSA # 20V442
Issued September 2020
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: «VIN»

Model Year: «YEAR» Fleetwood Pace Arrow Model «MODEL»
REV RV Serial No: «UIN»

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists in certain model year 2019-2020 Fleetwood brand Pace Arrow Class A diesel motorhomes, manufactured January 11, 2019 through February 28, 2020.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the auxiliary batteries, located inside the interior step compartment, were secured in place with a metal hold-down bracket fastened with carriage bolts and standard nuts. The carriage bolt may fail to maintain proper torque over an extended time, allowing the nuts to loosen and creating the potential for the metal hold-down bracket to shift or move and make contact with the battery terminals.

If the battery hold-down metal bracket's mounting hardware becomes loose, the bracket may contact the battery terminal, posing the risk of a fire which could result in property damage, personal injury or death.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an **authorized REV Recreation Group Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at:

(800) 322-8216

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all of the information needed to enable them to inspect, and if necessary, replace the battery hold-down fastening hardware with proper battery hold-down bracket mounting fastener hardware, which will not become loose and allow the battery hold-down bracket to shift or move and make contact with the batteries. This service will be performed free of charge.

The repair should take approximately one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 322-8216.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #200728REV

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If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP INC.