



REV Recreation Group  
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## **IMPORTANT RECALL INFORMATION #200728REV**

September 2020

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,  
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #200728REV  
Pace Arrow Battery Hold-Down Mounting Hardware**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists in certain model year 2019-2020 Fleetwood Pace Arrow Class A diesel motorhomes manufactured January 11, 2019 through February 28, 2020.

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information.

### ***WHAT IS THE PROBLEM?***

On motorhomes affected by this recall, the auxiliary batteries, located inside the interior step compartment, were secured in place with metal hold-down brackets fastened with carriage bolts and standard nuts. The carriage bolt may fail to maintain proper torque over an extended time, allowing the nuts to loosen and creating the potential for the metal hold-down bracket to shift or move and make contact with the battery terminals.

If the battery hold-down metal brackets' mounting hardware becomes loose, the bracket may contact the battery terminal, posing the risk of a fire which could result in property damage, personal injury or death.

### ***WHAT SHOULD YOU DO?***

Owners of the above mentioned motorhomes have been asked to contact an authorized REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #200728REV** prior to beginning repairs.

Once repairs have been completed according to **Recall Service Bulletin #200728REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.



**Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.**

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

**REV RECREATION GROUP, INC.**

Attachments: Recall #200728REV US Customer Letter  
Recall #200728REV Canadian Customer Letters  
Recall #200728REV Service Bulletin