



IMPORTANT SAFETY RECALL

NHTSA Safety Recall 20V-441

THIS NOTICE APPLIES TO YOUR VEHICLE.

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Towables has determined that a defect related to vehicle safety exists on certain 2019 and 2020 Winnebago MicroMinnie5. These vehicles were manufactured August 16, 2018 through September 12, 2019.

The windows installed in the bedroom do not qualify for an escape window. If an emergency came up and the occupants did not have access to the entry door, there is no alternate means of escape provided. If this were to occur, serious injury or death could result.

WHAT WE WILL DO

Winnebago Towables dealers will correct your vehicle by replacing the right-side bedroom window with an escape window. This will be at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago Towables dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 1 hour. Please allow additional time for the dealer to process your vehicle.

Winnebago Towables dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. **HOWEVER**, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Towables, Attn.: Customer Service at (574) 825-5250. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

201 14th Street – Middlebury, IN 46540 – PH: 574.825.5250. – FAX: 574.825.5433

www.winnebagoind.com

MEMORANDUM

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IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Service by email at retailwoi@wgo.net or write us at Winnebago Customer Service, 201 14th Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold or traded your vehicle, please let us know by contacting Winnebago Customer Service by email at retailwoi@wgo.net or in writing Winnebago Customer Service at, 201 14th Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Towables
Middlebury, Indiana 46540

Enclosure