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Sent on	08	03	2020	Expires on	09	03	2020
From	Parts Operations, Campaign Group						
Subject	Part Stop Sale / Return request: 2018-2021 Multiple Campaigns						

On July 28, 2020, American Honda notified NHTSA of multiple Stop Sale and Safety/Noncompliance Recall campaigns including the below, which contain overlapping vehicle populations.

- *20-024, Safety Recall: 2018-20 Odyssey Sliding Door Outer Handle Cables*
- *20-047, Noncompliance Recall: Gauge Control Module Software Update 2018-2020 Odyssey, 2019-2020 Passport, and 2019-2021 Pilot*
- *20-050, Noncompliance Recall: 2019-20 Odyssey Rearview Camera*

To ensure proper repairs, American Honda stopped the sales of all pre counter-measured parts related to these campaigns. Effective immediately all dealers that have inventory of the below parts are asked to stop installing and return parts back to American Honda.

Stop Sale and Return Request Affected Part Numbers:

Sliding Door Issue	Rear Camera Issue	Combi-Meter Issue
72641-THR-A01	39530-THR-A02	Click here for list
72681-THR-A01	39530-THR-A21	

Return Request:

You must return all pre counter-measured parts (listed above) in your inventory. No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code “R” with eleven zeros for the Shipper Number.
3. Use Item Number “9999.”
4. Enter “August Campaign Returns” in the Remarks Section.
5. When approved, Print “Authorization Return document and labels” from the iN. Please return

parts as normal with the "Return Authorization attached."

6. Return above mentioned Fuel Pump Modules on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by September 4th, 2020.

Thank you,

American Honda Motor Co., Inc.

NG/ms