



Mercedes-Benz

Campaign No. 2020080010, August 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE vehicle (167 platform)**
Model Year 2020
Check Mounting of Driver's Seat

Mercedes-Benz AG, ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on a certain Model Year ("MY") 2020 GLE vehicle (167 platform), one of four bolts securing the driver's seat might not have been installed according to current production specification. In the event of a crash, one of the four incorrectly fastened bolts might fail which could lead to the displacement of the seat and the occupant, thereby increasing the risk of injury to the driver. An authorized Mercedes-Benz dealer will check the bolts securing the driver's seat and as an additional precautionary step check the passenger side in the affected vehicle and rework if necessary.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 1 vehicles are involved.

Order No. P-RC-2020080010

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check/test procedure

1. Remove driver's seat and as an additional precautionary method check the front passenger seat **AR.91.10-P-1000ME**.
2. Check all eight (x8) bolting points for Helicoil thread insert (**A, figure 1**).

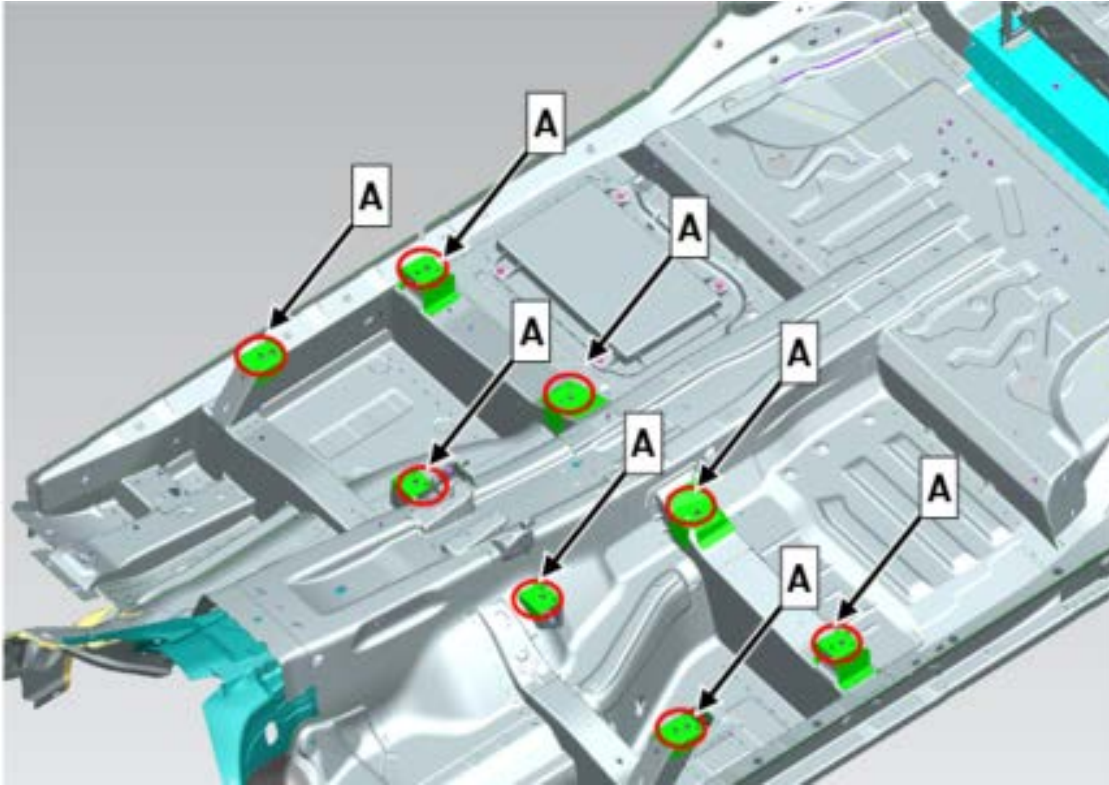


Figure 1

- a. Helicoil thread insert (A) present: Perform **work procedure**.
- b. Helicoil thread insert (A) **not** present: **End measure**.

Work procedure

i Only if a Helicoil thread insert is present.

1. Make detailed photos and clarify the further repair procedure via **PTSS case**.

i Send PTSS case to Engineering for review. Engineering will advise regarding further action(s).

Warranty Information
Check Only

Operation: Check thread in vehicle floor for driver's seat and front passenger seat (02-1671)

Includes: Remove driver's seat and front passenger seat

Damage Code	Operation Number	Labor Time (hrs.)
61 900 05 8	02-1671	1.6

With check and open PTSS case

Operation: Check thread in vehicle floor for driver's seat and front passenger seat (02-1671)

Includes: Remove driver's seat and front passenger seat

Create PTSS case (02-2186)

Damage Code	Operation Number	Labor Time (hrs.)
61 900 05 8	02-1671	1.6
	02-2186	0.2
	*	*

*For operations performed from PTSS case, labor time and operation number will be prescribed by PTSS.

i Note

Operation Number labor times are subject to change.