



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 30, 2020

Ms. Pamela Tonglao
Counsel
PACCAR Incorporated
777 106th Ave NE
Bellevue, WA 98004

NEF-150MR
20V-429

Subject: Power Steering Assist Cylinder Bracket May Break

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PETERBILT/520/2020

Mfr's Report Date: July 24, 2020

NHTSA Campaign Number: 20V-429

Components:

STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 239

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain 2020 Peterbilt 520 vehicles. Incorrect bolts may have been used to secure the steering assist cylinder bracket, possibly allowing the bolts to loosen.

Consequence:

Loose bolts may cause the bracket to flex or break, potentially damaging adjacent components or locking up the steering, increasing the risk of crash.

Remedy:

PACCAR will notify owners, and dealers will install hardware with thread adhesive and replace any components damaged by the improperly secured steer assist bracket, free of charge. The recall is expected to begin September 22, 2020. Owners may contact PACCAR customer service at 1-425-828-5888. PACCAR's number for this recall is 20PBD.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement