

Transfer Switch Wiring Recall



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SAFETY ADVISORY 20-382**Safety Recall:**

Keystone , Title
 Dealer , Dealer Number
 ballt@keystonerv.com

US: 20V-428
CAN: 2020-341

Dear Keystone

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020-2021 Fuzion and Impact Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a generator transfer switch that is incorrectly wired allowing the generator power to energize the shore power connection. When the generator is running 120VAC power is able to energize the shore power connection leading to an increased risk of personal injury. The vehicles included in the recall are:

Year	Model	Serial Number Range
2020	Fuzion: 357, 369, 373, 379, 419, 424, 427, 429, 430	LF810917 - LF811206
2020	Impact: 26V, 28V, 29V, 311, 317, 330, 343, 359, 367, 415	LF815472 - LF815604
2021	Fuzion: 357, 369, 373, 379, 419, 424, 427, 429, 430	MF810000 - MF810195
2021	Impact: 26V, 28V, 29V, 359, 367, 415	MF815000 - MF815040

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 20-382.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 20-382](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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