

Part 573 Safety Recall Report

20V-424

Manufacturer Name : Thor Motor Coach

Submission Date : JUL 22, 2020

NHTSA Recall No. : 20V-424

Manufacturer Recall No. : RC000198



Manufacturer Information :

Population :

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 49

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2020-2021 Thor Motor Coach Sequence

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : - It has been discovered that on Certain model year 2020/2021 20A & 20AT Sequence and Tellaro motorhomes, the dinette seatbelts may be too small and not fit up to a 95th percentile male, which is a non-compliance of FMVSS 208 & 209.

-The recalled product has a seatbelt at the dinette booth that may not fit a 95th percentile male.

-8 Sequence units are affected by this recall.

Production Dates : SEP 16, 2019 - JUN 24, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2020-2021 Thor Motor Coach Tellaro

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : - It has been discovered that on Certain model year 2020/2021 20A & 20AT Sequence and Tellaro motorhomes, the dinette seatbelts may be too small and not fit up to a 95th percentile male, which is a non-compliance of FMVSS 208 & 209.

-The recalled product has a seatbelt at the dinette booth that may not fit a 95th percentile male.

-41 Tellaro units are affected by this recall.

Production Dates : SEP 16, 2019 - JUN 24, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : The dinette seatbelts may be too small and not fit up to a 95th percentile male, which is a non-compliance of FMVSS 208 & 209.

FMVSS 1 : 209 - Seat belt assemblies

FMVSS 2 : 208 - Occupant crash protection

Description of the Safety Risk : If a person is unable to properly buckle themselves while the motorhome is in motion, in the event of a crash there is an increased risk of serious injury and death.

Description of the Cause : The wrong length seatbelts were installed in the motorhome.

Identification of Any Warning that can Occur : If a male in the 95th percentile were to sit in the dinette booth of the motorhome, they would not be able to properly fasten the seatbelt.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

7/8/2020 When doing a test of the dinette seatbelts in a finished unit in Production, Engineering found that they were unable to buckle themselves as they fit into the 95th percentile for males. Engineering determined that the 146" belt they ordered from the vendor was indeed a 120" belt that was being installed into the units.

7/14 to 7/15/2020 Customer service met with Engineering for a visual inspection and repair of an affected unit. A scope of potential affected units was determined.

7/17/2020 The TMC Safety Committee met and determined that recall will need to be released due to this non-

compliance.

Description of Remedy :

Description of Remedy Program : TMC will instruct dealers on how to replace the 18" tether with a 24" tether on both side of the dinette booth. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : The remedy component will have the 24" tether.

Identify How/When Recall Condition was Corrected in Production : Any units after the 6/25/2020 offline date that already had the seatbelt installed received the replacement tether. Any units still in production will have the correct seatbelt installed.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : SEP 22, 2020 - SEP 22, 2020

Planned Owner Notification Date : SEP 22, 2020 - SEP 22, 2020

* NR - Not Reported