

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 28, 2020

Mr. Craig Cox Codes and Compliance Manager Newmar Corporation 355 N Delaware Street Nappanee, IN 46550

Subject: Damaged Circuit Board May Affect Lighting Function

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/DUTCH STAR/2017-2020 NEWMAR/ESSEX/2017-2020 NEWMAR/KOUNTRY STAR/2020 NEWMAR/LONDON AIRE/2017-2020 NEWMAR/MOUNTAIN AIRE/2017-2019 NEWMAR/NEW AIRE/2018-2020 NEWMAR/VENTANA/2017-2020 NEWMAR/VENTANA LE/2016-2019

Mfr's Report Date: July 21, 2020

NHTSA Campaign Number: 20V-421

Components:

ELECTRICAL SYSTEM EXTERIOR LIGHTING:BRAKE LIGHTS EXTERIOR LIGHTING:TURN SIGNAL

Potential Number of Units Affected: 2,005

Problem Description:

Newmar Corporaton (Newmar) is recalling certain 2016-2019 Ventana LE, 2017-2020 Ventana, London Aire, Essex and Dutch Star, 2017-2019 Mountain Aire, 2018-2020 New Aire, and 2020 Kountry Star motorhomes that received the 'inspection-only' remedy from recall 19V-426. The rear mounted Power Distribution Module (PDM) may have been damaged during manufacturing, possibly resulting in the rear marker lights, brake lights, or turn signals not functioning.

Consequence:

Non-functioning exterior marker lights can increase the risk of a crash.

Remedy:

Newmar will notify owners, and Daimler Trucks North America dealers will replace the PDM, free of charge. This recall is expected



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

20V-421

to begin September 19, 2020. Owners may contact Newmar's customer service at 1-800-731-8300. Newmar's number for this recall is 20V-404.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

