



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2020

Ms. Hanah Klodzinski
Recall Compliance Coordinator
Thor Motor Coach
PO Box 1486
Elkhart , IN 46515

NEF-150KL
20V-419

Subject: Loose Battery Cables May Cause Fire

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/CHATEAU/2021
THOR/FOUR WINDS/2021
THOR/FREEDOM ELITE/2021
THOR/QUANTUM/2021
THOR MOTOR COACH/DAYBREAK/2021

Mfr's Report Date: July 20, 2020

NHTSA Campaign Number: 20V-419

Components:

ELECTRICAL SYSTEM:BATTERY
ELECTRICAL SYSTEM:BATTERY:CABLES

Potential Number of Units Affected: 63

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2021 Daybreak, Four Winds, Quantum, Chateau, and Freedom Elite motorhomes built on the 2020 Ford E-Series chassis. The battery cable may not have been properly secured within the chassis rail, which can cause it to contact the exhaust manifold and heat shield.

Consequence:

Battery cable contact with the exhaust manifold and heat shield can increase the risk of a fire.

Remedy:

TMC will notify owners, and dealers will inspect the routing of the battery cable. If needed the cable will be re-routed and properly secured, free of charge. The recall is expected to begin September 20, 2020. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000197.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement