



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 20V-418  
Safety Advisory: RC000196  
September 2020

**IMPORTANT SAFETY RECALL – INTERIM NOTICE**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»  
«Street»  
«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Daimler Trucks North America LLC (DTNA) that a defect which relates to motor vehicle safety exists in certain Freightliner chassis that were used to manufacture your TMC motorhome. DTNA issued recall FL856 to remedy this defect. To assist DTNA and NHTSA in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

On certain model year 2017-2020 Aria, Palazzo, Tuscany, and Venetian motorhomes built on a FCCC XB and XC chassis, the rear marker, brake lights, or left turn signal lights may cease to function while driving. Brake lights that do not function correctly may not notify motorists of a braking event, which may increase the risk of a crash.

***What we  
will do***

This is the first of two notices you will receive regarding the subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. DTNA is currently securing replacement parts. This is no action for you to take at this time.

***What we need  
you to do***

You should have received or will be receiving an interim recall notice from DTNA regarding this recall and what you need to do to have your vehicle repaired. If you have questions about this Recall, please contact the DTNA Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com. For other concerns, you may contact the DTNA Customer Assistance Center at (800) 385-4357 or the TMC Warranty/Service Department at (877) 855-2867.

If after contacting DTNA or TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

Hanah Klodzinski  
Recall Compliance Coordinator  
cc: National Highway Traffic Safety Administration (NHTSA)

