



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2020

Mr. Appie Theron
Autocar, LLC
551 S Washington Street
Hagerstown, IN 47346

NEF-150MR
20V-417

Subject: Frame Cross Member Mounting Bracket May Fail

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUTOCAR/XPEDITOR/2014-2018

Mfr's Report Date: July 20, 2020

NHTSA Campaign Number: 20V-417

Components:

STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 82

Problem Description:

Autocar, LLC. (Autocar) is recalling certain 2014-2018 Xpeditor vehicles manufactured with a single cross-member behind the engine and equipped with a front engine power take off (FEPTO). The mounting brackets of the first cross member behind the engine may fail prematurely due to strain caused by improper spacing between the cross members, causing the supportive cross member to become loose and detach from the frame rails.

Consequence:

If the cross member fails, the components that it supports may come loose from the vehicle, increasing the risk of crash.

Remedy:

Autocar will notify owners, and dealers will replace any damaged components as well as install additional support brackets and an additional cross member, free of charge. The recall is expected to begin September 17, 2020. Owners may contact Autocar's customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2003. Note: These vehicles were separated out of the previous Autocar recall (19V-456) due to their unique configuration.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement